POST-TEST for DHA UBO and DQMC Program Webinar:
Patient Responsibility Billing
[broadcast 26 & 28 August 2025]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at UBO Learning Center Archived Webinars and then complete all of the 10 questions below. Submit your answers via e-mail to webmeeting@triafed.com with "Answers, Post Test **"Patient Responsibility Billing"** in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to webmeeting@triafed.com.

1. True or False: Patient Responsibility encounters are billed to the guarantor or patient for reimbursable charges.
   a. True
   b. False

2. Fill in the Blank: _____ is a third-party vendor that prints and mails Patient Statements.
   a. MHS GENESIS
   b. RevSpring
   c. ABACUS
   d. None of the above

3. True or False: Encounters with Dates of Service before and after 06/20/23 are treated the same.
   a. True
   b. False

4. Multiple Choice: Which of the following are steps in the RevSpring Patient Statement Review process for Patient Responsibility encounters before 06/20/23?
   a. Review every patient
   b. Update Profile & Health Plan
   c. Resolve Work Items
   d. All of the above

5. Multiple Choice: How frequently should the CRS Encounter Review queue be worked?
   a. 1-2 times per month
   b. 5-10 times per quarter
   c. 3-5 times per week
   d. None of the above

6. True or False: The first step in the checklist for Patient Responsibility Encounters before 06/20/2023 in the CRS Encounter Review queue is to apply Action Code D317 Remove.
    a. True
    b. False

7. Multiple Choice: Which of the following are the queues associated with Dates of Service after 06/21/23?
    a. NDAA 716 CRS Review WI Queue
    b. NDAA 716 Review WI Queue
    c. NDAA 716 CRS Waiting CFR Queue
    d. All of the above

8. True or False: Encounters with a date of service after 06/21/23 with a self-pay health plan and/or financial class; to include self-pay after insurance has been processed populate the "NDAA 716 Review 'WI'" queue.
    a. True
    b. False

9. Fill in the Blank: Review and verification of the Profile & Health Plan is done in the _____ tab in the Registration/Encounters Perspective.
    a. Claims
    b. Billing
    c. Insurance
    d. None of the above

10. True or False: Even if data is incomplete, the statement will still flow through RevSpring.
    a. True
    b. False