POST-TEST for DHA UBO and DQMC Program Webinar:
Dentrix Overview
[broadcast 28 & 29 May 2025]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at UBO Learning Center Archived Webinars and then complete all of the 10 questions below. Submit your answers via e-mail to webmeeting@triafed.com with "Answers, Post Test **"Dentrix Overview"** in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to webmeeting@triafed.com.

1. Fill in the Blank: Dentrix is the dental billing solution utilized within the _____ electronic health record system.
   a. ABACUS
   b. MHS GENESIS
   c. HealtheAnalytics
   d. None of the above

2. True or False: The Dentrix Ledger is where patient accounts and billing activities are managed, including claim creation, posting of payments and adjustments, and patient statement creation.
   a. True
   b. False

3. Multiple Choice: To log in to Dentrix, you will need to know your:
   a. UBO Clinic ID
   b. DMIS ID
   c. PIV Number
   d. A & B

4. Multiple Choice: Within the Dentrix Ledger, you can do which of the following?
   a. View financial transactions
   b. Post payments
   c. Manage claims
   d. All of the above

5. Fill in the Blank: The Family File contains _____:
   a. Demographic and insurance information for the patient and associated family members.
   b. Errors or edits needing resolution
   c. Posted payments
   d. None of the above

6. True or False: The Images Hub is where patient documentation is uploaded. Documents in the Image Hub can also typically be found in the Images tab in PowerChart.
    a. True
    b. False

7. True or False: It is recommended to use the Advanced Search option, as this allows you to search using multiple patient identifiers.
    a. True
    b. False

8. Multiple Choice: MHS GENESIS Dental Workflows **do not** include which of the following:
    a. Adding Dental Insurance
    b. Creating a Dental Claim
    c. Posting payments and adjustments
    d. Generating claim appeals

9. True or False: Dentrix DxOne Reports can be accessed by selecting the DxOne reports button from the menu bar.
    a. True
    b. False

10. Multiple Choice: Which of the following are reports able to be generated with Dentrix?
    a. Utilization Report
    b. Suspended Credits Report
    c. Day Sheet Report
    d. All of the above