



QUICKSTART GUIDE AND FAQ

BASIC CAPABILITIES of the WBH TOOLKIT APP	Yes	No
Android compatibility	✓	
Apple iOS compatibility	✓	
Downloadable to government-issued device	✓	
Downloadable to personal device	✓	
Connection to the electronic health record		✗
Available on the App Store or Google Play Store		✗

How do I download the Warfighter Brain Health Provider Toolkit app to my device?

Go to the [MHS App Portfolio](#) website to get the app. Follow the “How to Install” steps to download the app to your device. Open the app from the home screen and set up your user PIN. User PINs are device specific. You will need to create a separate PIN for each device on which you plan to use the app, such as a tablet, smartphone, or laptop.

Why do I need to set up a PIN to use the WBH Toolkit app?

The PIN requirement is a security measure to protect information entered while completing a concussion evaluation. However, the PIN does not meet HIPAA requirements for protected health information or personal identifiable information. Do not enter PHI or PII into the app.

Why is the WBH Toolkit app not available in the App Store or Google Play Store?

The WBH Toolkit app was developed as a Progressive Web App, or PWA, and not to specific Apple or Android operating systems. PWA’s are built like a website and have functionality like traditional apps do, but are easier to develop, can be updated faster, and can be used on any device like a website.

Where can the WBH Toolkit app be used?

The app can be used anywhere, anytime—including offline when no WIFI or cellular coverage is available.

How do I use the app offline?

Offline capability of the app is only available **after** users complete the download instructions in the tutorial to add the app to their device **and** set up a PIN.

Can I export, transfer, share, or download assessment results or other content from the app?

Assessment results cannot be exported, transferred, shared, or downloaded on either operating system. Android devices allow for resources such as clinical recommendations and fact sheets in the app to be exported, transferred, shared, or downloaded. This capability is not available on Apple devices.

THE WARFIGHTER BRAIN HEALTH PROVIDER TOOLKIT APP

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Can I save assessment results?

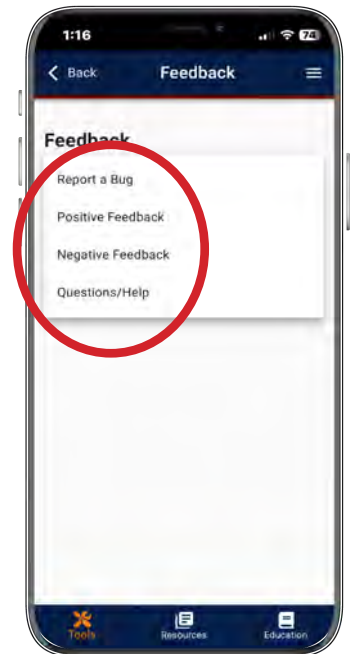
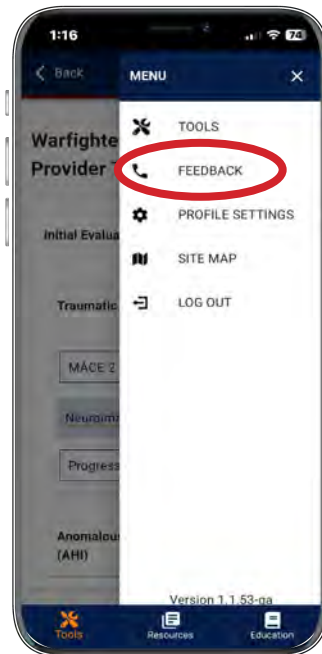
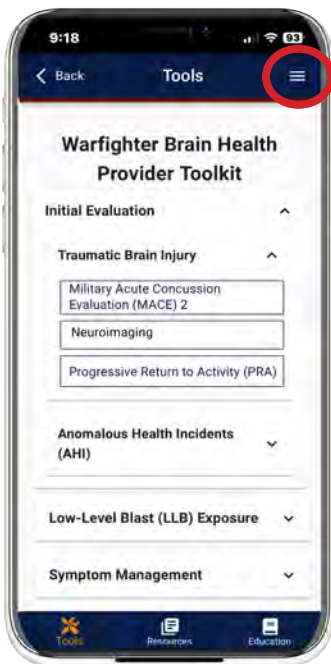
Assessment entries and results will remain saved in the entry fields until a new assessment is started.

Why doesn't the WBH Toolkit app connect to the electronic health record?

The app is available for use on all devices and to all providers who care for service members, including civilian health care providers. As a result of the app's broad availability, connecting to the electronic health record is not possible.

How do I provide feedback or report a problem I'm experiencing with the WBH Toolkit app?

You can do both in the app. Navigate to the menu located in the top right corner of the screen and choose "Feedback." Select the option on the list that meets your needs. You can also send an email with your feedback to dha.wbh-toolkit@health.mil.



Released August 2024 by the Traumatic Brain Injury Center of Excellence.

This product is reviewed annually and is current until superseded. 800-870-9244 • [Health.mil/TBICoE](https://health.mil/TBICoE)



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