

Vaccine Storage and Handling

Immunization Healthcare Division, Defense Health Agency (DHA-IHD)

This content is based on manufacturer product inserts, DoD resources, DHA-IHD resources, and Centers for Disease Control and Prevention (CDC) resources.

Storage and Handling Resources

DHA-IHD: Contact your regional Immunization Healthcare Specialist (IHS) to discuss training needs, policy, or assistance with storage and handling issues. IHS contact information and areas of responsibility can found at www.health.mil/ContactYourIHS.

For vaccine storage and handling questions, contact the DHA-IHD Monday through Friday (0700-1800 ET) at (877) GET-VACC (438-8222) or DSN 761-4245, Option 2, or email DoDvaccines@mail.mil.

Visit DHA-IHD on the web at www.health.mil/coldchain.

United States Army Medical Material Agency/Distribution Operation Center (USAMMA/DOC): is the designated agent within the Department of Defense (DoD) responsible for managing and coordinating the distribution of Anthrax, Smallpox, and Adenovirus vaccines.

For vaccine or other CCM questions during the hours of 0700-1600 EST, call (301) 619-4318/3017.

For URGENT after-hour issues only, call (301) 676-1184.

Reach USAMMA-DOC by email at usarmy.detrick.usamma.mbx.doc@army.mil.

Visit USAMMA-DOC on the web at <https://www.amlc.army.mil/USAMMA/Distribution-Operations-Center-Vaccine/>

Defense Logistics Agency - Troop Support Medical (DLA-TSM): is the disposition authority for Influenza and Japanese Encephalitis vaccines, and will provide disposition guidance for most other cold chain materials (to include pharmaceuticals, vaccines, and laboratory supplies).

For information about cold chain management, contact the CCM team during the hours of 0730-1800 EST at (215) 737-5537/5365, DSN: 444-5537/5365.

For URGENT after-hour issues only, call (267) 738-2854.

Reach DLA-TSM by email at paacoldchainteam@dla.mil or DSCPColdChain@dla.mil.

Visit DLA-TSM on the web at <https://www.medical.dla.mil/WAM/Home/consent>

Centers for Disease Control and Prevention (CDC):

Website: <https://www.cdc.gov/vaccines/hcp/admin/storage/>

Immunization Action Coalition (IAC):

Website: <https://www.immunize.org/clinic/storage-handling.asp>