# The Study of Cognitive Rehabilitation Effectiveness

The SCORE clinical trial is a randomized controlled treatment trial evaluating the effectiveness of cognitive rehabilitation in post-deployment military service members who sustained a concussion.

Chapter 4:
Traditional
Cognitive
Rehabilitation
for Persistent
Symptoms
Following Mild
Traumatic Brain
Injury (SCORE
Arm 3)

Part I: Clinician
Guide to
Individual
Cognitive
Rehabilitation
Interventions

## Acknowledgements

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Congress established DVBIC in 1992 after the first Gulf War in response to the need to treat service members with TBI. DVBIC's staff serves as the Defense Department's primary TBI subject matter experts. DVBIC is part of the U.S. Military Health System and is the TBI operational component of the Defense Centers of Excellence for Psychological Health and Traumatic Brain Injury (DCoE). Learn more about DVBIC at dvbic.dcoe.mil.

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#### **SCORE** Disclaimer

The view(s) expressed herein are those of the author(s) and do not reflect the official policy or position of Brooke Army Medical Center, the U.S. Army Medical Department, the U.S. Army Office of the Surgeon General, the Department of the Army, the Department of Defense, the Department of Veterans Affairs, or the U.S. Government.

## Chapter 4:

## Traditional Cognitive Rehabilitation for Persistent Symptoms Following Mild Traumatic Brain Injury (SCORE Arm 3)

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## Introduction

The following materials are part of "Arm 3/Traditional Cognitive Rehabilitation" for the Study of Cognitive Rehabilitation Effectiveness (SCORE).

The 60-hour intervention took place over 6 weeks. Every effort was made to assure continuity of therapist as well as time of day for client convenience. Clients participated in 5-hour daily individual traditional cognitive rehabilitation sessions and participated in 2 hours of traditional cognitive group therapy. In addition, clients had 1 hour of proctored computer-based "homework," 1 hour of individual cognitive rehabilitation homework and 1 hour of group homework each week.

Professionals with a variety of different backgrounds, including experienced occupational therapists and speech language pathologists, delivered the intervention. All SCORE participants received the standard of care, which included education (see Chapter 2) and symptom-based medical management consistent with the VA/DoD Clinical Practice Guideline for the Management of Concussion/Mild Traumatic Brain Injury.<sup>1</sup>

Chapter 4 is divided into the individual and group clinician guides and client manuals, as well as supplemental material for clinicians, including examples and answer keys. Session callouts in clinician guides refer to those locations in the client manuals.

- Part I: Clinician Guide to Individual Cognitive Rehabilitation Interventions
- Part II: Client Manual for Individual Cognitive Rehabilitation Interventions
- Part III: Clinician Guide to Arm 3 Traditional & Arm 4 Integrated Cognitive Group Rehabilitation Interventions
- Part IV: Client Manual for Arm 3 Traditional & Arm 4 Integrated Cognitive Group Rehabilitation Interventions
- Appendix A: Acronyms
- Appendices containing forms appropriate to chapter sections

## Part I:

## Clinician Guide to Individual Cognitive Rehabilitation Interventions

## 1: Goal Setting

#### Session 1: Assessment and Introduction

| Topic: Goal Setting |                                      |   |                  |  |
|---------------------|--------------------------------------|---|------------------|--|
| Sess                | ion 1 Objectives (50 minutes)        |   |                  |  |
| <b>V</b>            | Lecture topic                        | Notes   | Time<br>Allotted |  |
|                     | Orientation to Manual                | Refer to the Introduction to the <i>Study of</i> Cognitive Rehabilitation Effectiveness Client  | 5                |  |
|                     | Orient to SCORE Daily Planner sheet. | Manual and SCORE Daily Planner calendars.   | Min              |  |
|                     | Clinical Interview                   | Refer to SCORE Cognitive Rehabilitation Assessment Template; Canadian Occupational Performance Measure© (COPM) <sup>2</sup> and Matching Person and Technology (MPT) Assessment. <sup>3</sup> | 20<br>Min        |  |
|                     | Administer COPM.                     | Canadian Occupational Performance   | 15               |  |
|                     | Step 1 (A-C)                         | Measure© ordering information:<br>https://www.caot.ca/copm/ordering.html  | Min              |  |
|                     | Steps 2 & 3 (optional)               | mips.//www.caoi.ca/copm/oraering.nimi   |                  |  |
|                     | Administer MPT Assessment.           |   |                  |  |
|                     | Assistive Technology Assessment      | Form 2, History of Support Use:<br>Technologies, Special Purpose Devices, and<br>Personal Assistance  | 10<br>Min        |  |
|                     | Form 2, History of Support Use       |   |                  |  |

#### Cognitive rehabilitation assessment

| 1 | N | ลา | n | e |
|---|---|----|---|---|
|   |   |    |   |   |

Date of Visit

**Duration of Session** Cognitive assessment, 60 minutes

#### **Chief Complaint**

**History of Present Illness** Client is status post a mild traumatic brain injury (mTBI)/concussion

sustained while deployed in support of Operation Iraqi Freedom (OIF)/Operation Enduring Freedom (OEF)/ and Operation New Dawn (OND, new name for OIF) and has residual cognitive

complaints.

| EDUCATION AND LEARNING PREFERENCE |  |  |  |
|-----------------------------------|--|--|--|
| Level of Education                |  |  |  |
| Barriers to Learning              |  |  |  |
| Preferred Learning Style          |  |  |  |
| Primary Language                  |  |  |  |

| SOCIAL HISTORY                     |  |  |  |
|------------------------------------|--|--|--|
| Marital Status                     |  |  |  |
| Children                           |  |  |  |
| MILITARY HISTORY                   |  |  |  |
| Time in Service                    |  |  |  |
| Number of Deployments              |  |  |  |
| Military Occupational<br>Specialty |  |  |  |

| PAIN                |                                    |  |
|---------------------|------------------------------------|--|
| Location            |                                    |  |
| Intensity           |                                    |  |
| Frequency           |                                    |  |
| Duration            |                                    |  |
| Quality             |                                    |  |
| Aggravating Factors |                                    |  |
| Alleviating Factors |                                    |  |
| NOTE IS             | 4 1 D 1 W/ ' 1 (4 40) C 1' · · · ' |  |

**NOTE**: If pain is greater than 4 on the Baker Wong pain scale (1 to 10), refer client to primary care prescriber/primary prescriber for pain management.

| SPEECH AND LANGUAGE       |  |
|---------------------------|--|
| Language/Word Finding     |  |
| Speech/Stuttering/Slurred |  |

#### Assessments/measurements

The COPM<sup>2</sup> is an individualized outcome measure designed to detect change in a self-perception of occupational performance over time.<sup>2</sup> The COPM is available through the Canadian Association of Occupational Therapists (CAOT), published by CAOT Publications ACE.<sup>2</sup>

WORKSHEET FOR THE MPT MODEL. Use the form titled Technology Utilization Worksheet for the Matching Person and Technology<sup>3</sup> (MPT) Model to identify technologies used, desired, and needed. The worksheet is available through The Institute for Matching Person & Technology, 486 Lake Road Webster, New York 14580. Phone/fax 585/671-3461, email **IMPT97@aol.com**. http://www.matchingpersonandtechnology.com/mptdesc.html

#### Assessment summary

Client demonstrates memory/concentration/executive function difficulties caused by history of mTBI/concussion.

Cognitive rehabilitation therapy is recommended to improve attentional process, memory, and aspects of executive functioning. Client verbalized difficulty with self-care and productivity areas of occupational performance.

#### **Procedure**

| Client GOAL   |                                      |       |
|---|--------------------------------------|-------|
| TREATMENT GOALS   |                                      |       |
| Reassess date at end of 4 weeks.  | GOAL STATUS  To be reassessed weekly |       |
| Reassess date at end of 6 weeks.  |                                      |       |
| Client will demonstrate ability to identify and set personal goals.                   | Goal met/unmet                       | Date: |
| Client will identify selective attention and appropriate strategies.                  | Goal met/unmet                       | Date: |
| Client will identify external and internal strategies to improve memory and learning. | Goal met /unmet                      | Date: |
| Client will identify steps to improve planning and organization.                      | Goal met/unmet                       | Date: |
| Client will identify system to improve prospective memory.                            | Goal met/unmet                       | Date: |
| Client will identify alternating attention and appropriate strategies.                | Goal met/unmet                       | Date: |

#### **Client education**

Client has been educated on the following:

- Typical pattern for recovery after mTBI/concussion to include a positive expectation for recovery
- Areas that will be addressed in the SCORE program

Client verbalized understanding and concurs with current plan of care.

#### Plan

Client will be seen seven times per week for 6 weeks in individual and group settings for cognitive rehabilitation treatment.

## Session 2: Introduction to Goal Attainment Scaling

## **Topic: Goal Setting**

## Session 2 Objectives (50 minutes)

| V                                       | Lecture topic  | Notes   | Time<br>Allotted |
|---|--|---|------------------|
|   | Review: Scales from assessment  COPM   | Refer to Canadian Occupational Performance Measure©.²   | 5                |
|   | МРТ  | Refer to Matching Person and<br>Technology Assessment. <sup>3</sup>   | Min              |
| (GAS)  Review introduction to GAS form. |  | Use Introduction to Goal Attainment Scaling and Goal Attainment Scaling Forms.  | 10               |
|   | Define individual goals (expected level of outcome).                                 | For information on calculating a GAS score, weighing the goals by importance and difficulty and T-score conversion, refer to Kieresuk | 40<br>Min        |
|   | Begin to develop goals based on 6-step process.                                      | & Sherman, 1968 <sup>4</sup> ; Turner-Strokes, 2009 <sup>5</sup> ; and Malec, 1999. <sup>6</sup>                                      |                  |
|   | Homework: Present homework and discuss expectations.  Continue to fill in GAS goals. | Use Goal Attainment Scaling Forms. See Appendix D for examples.   | 5<br>Min         |

## Session 3: APT-3 and Generalization Activity

## **Topic: Goal Setting**

Session 3 Objectives (50 minutes)

|                         | , , ,   | T   |                  |
|-------------------------|---|---|------------------|
| $\overline{\mathbf{A}}$ | Lecture topic   | Notes   | Time<br>Allotted |
|                         | Homework: Review status of group homework.  |   | 2.5              |
|                         | Address any questions regarding homework.   |   | Min              |
|                         | APT-3   | Refer to Attention Process Training 3 (APT-3).  | 30<br>Min        |
|                         | Complete: APT-3 metacognitive and generalization activities   | View performance on APT-3 Computer Program through View Data on Performance, then select the  |                  |
|                         | Review Performance on APT- 3<br>Software.   | task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data.  |                  |
|                         | Discuss how various strategies can improve performance and discuss generalization to everyday activities. | For generalization activity, refer client to APT -3 Generalization Form and refer to the APT -3 Generalization Form Examples in the following pages or in Appendix B. | 15<br>Min        |
|                         | Fill out clinician score sheet for current APT-3 session.   | Clinician will refer to <i>Clinician Score Sheet</i> in the following pages or in  Appendix C to enter data.  |                  |
|                         |   | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>  |                  |
|                         | Introduce: APT-3 Homework requirements  | Client will be able to complete APT-3 Homework following the current individual session.  | 2.5<br>Min       |

## **APT-3** Generalization Form Examples

Below are examples of how each APT-3 area can be related to everyday tasks that you encounter. You may refer to these examples when completing your APT-3 Generalization Form<sup>7,8</sup>

| Basic<br>Sustained                         | <ul> <li>The ability to maintain attention during continuous repetitive activities</li> <li>Listening for your name in roll call</li> <li>Listening to the traffic report for your route home</li> <li>Listening for business closures on the news following an ice storm</li> <li>Reading the paper</li> <li>Sorting emails during your 30 minutes of administration time</li> </ul>                                       |
|--|---|
| Selective<br>Attention                     | <ul> <li>Selectively processing target information while inhibiting responses to non-target information</li> <li>Listening to your spouse in a busy waiting room</li> <li>Reading emails on your smartphone in a noisy area</li> <li>Filling out paperwork in a busy office</li> <li>Doing tasks in your office with construction next door</li> <li>Making dinner, with your children playing in the background</li> </ul> |
| Executive<br>Control,<br>Working<br>Memory | Process for holding onto and manipulating information in one's head such as during mental calculations  Determining a tip at a restaurant  Identifying an alternate route home  Determining travel departures and arrival times (especially when changing time zones)  Converting measurements while baking or building   |

| Executive<br>Control<br>Suppression | <ul> <li>Ability to control impulsive responding</li> <li>Not hitting the gas when a light turns green and there is a car in front of you</li> <li>Speaking before it is your turn, or interrupting in a conversation</li> </ul>                              |
|-------------------------------------|---|
| Executive<br>Control<br>Alternating | <ul> <li>Ability to shift one's focus of attention (between/among tasks)</li> <li>Making dinner as your children periodically call on you for help with homework</li> <li>Answering the phone and responding to emails during your 30-minute break</li> </ul> |

| You may use these basic titles when filling out your APT3 Generalization Form |  |  |   |  |
|---|--|--|---|--|
|   | Sustained Attention<br>Auditory & Visual |  | Suppression (inhibition)<br>Auditory & Visual |  |
|   | Selective Attention                      |  | Alternating Attention<br>Auditory             |  |
|   | Working Memory                           |  | Alternating Attention<br>Visual               |  |

| Client Name:                                |                                       | APT – 3 Level:     |                  | SCORE Week   |                 |   |                           |               |                   |                  |
|---|---------------------------------------|--------------------|------------------|--|-----------------|---|---------------------------|---------------|-------------------|------------------|
|   |                                       |                    | - Cl             | inician Score  | Sheet: P        | erformance Summary Ac                   | cross Trials <sup>7</sup> |               |                   |                  |
| Task Variable<br>Speed: SLO                 |                                       | Clinician <b>\</b> |                  | ALE/FEMAL  |                 | 190111111111111111111111111111111111111 | 7000 17000                |               |                   |                  |
| Date  | Version Trial Error Pattern Start End |                    | 1                | Strategies Observed** (See key below) (SI) = self-initiated strategy use |                 | Client Rating                           |                           |               |                   |                  |
|   |                                       |                    |                  | Delayed<br>Random  |                 | (CP)=clinician prompted                 |                           | Effort (1-10) | Motivation (1-10) | Accuracy (1-100) |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
|   |                                       |                    |                  |  |                 |   |                           |               |                   |                  |
| **Strategies (                              |                                       |                    |                  | •  | _               |   |                           |               | •                 |                  |
| Task Comp                                   | 1                                     |                    |                  |  |                 | ation/Self Efficacy                     | Task Understan            |               |                   |                  |
| Re-Auditor                                  | rizing (Re-Aud)                       | Breat              | hing (Br         | )  | Worki<br>(Goal) | ng toward a <b>goal</b>                 | Repeating instruc         | ctions (Rep   | p)                |                  |
| Visualizing (Vis) Pacing (Pace)             |                                       | /                  | <b>lk</b> (Talk) | Writing a remind   | er (Wrt)        |   |                           |               |                   |                  |
| Verbal self-cueing (Verb)  Body alert (Bod) |                                       |                    | ds self (Rew)    |  | ` /             |   |                           |               |                   |                  |
|   | n <b>fing</b> ers (Fing)              |                    |                  | ree <b>n</b> (Scrn)  |                 | ning/Relaxation (Br)                    |                           |               |                   |                  |
| Closing eye                                 |                                       |                    |                  |  |                 | an encouragement (Cl)                   |                           |               |                   |                  |
| Notes:                                      |                                       |                    |                  |  |                 |   |                           |               |                   |                  |

## Session 4: Continue Goal Attainment Scaling

| To   | Topic: Goal Setting                                     |   |                  |  |  |  |  |
|------|---|---|------------------|--|--|--|--|
| Sess | ion 4 Objectives (50 minutes)                           |   |                  |  |  |  |  |
| V    | Lecture topic   | Notes   | Time<br>Allotted |  |  |  |  |
|      | Continue GAS.   | Use Introduction to Goal  Attainment Scaling and Goal       | 50               |  |  |  |  |
|      | Continue to develop and modify client's personal goals. | Attainment Scaling Forms in Session 2 in the Client Manual. | Min              |  |  |  |  |

## Session 5: APT-3 and Generalization Activity

## **Topic: Goal Setting**

| V | Lecture topic   | Notes   | Time<br>Allotted |
|---|---|---|------------------|
|   | APT-3   | Refer to Attention Process Training Software.   | 30<br>Min        |
|   | Complete: APT-3 Metacognitive and Generalization Activities  Review performance on APT- 3 Software.       | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data. |                  |
|   | Discuss how various strategies can improve performance and discuss generalization to everyday activities. | For generalization activity, refer client to APT -3 Generalization Form and refer to the APT -3 Generalization Form Examples in Appendix B.   | 15<br>Min        |
|   |   | Clinician will refer to Clinician Score Sheet in Appendix C to enter data.  |                  |
|   | Fill out clinician score sheet for current APT-3 session.   | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>  |                  |
|   | <b>Address</b> additional questions and concerns about APT-3.   | Refer to APT-3 Manual and Client Introduction to APT-3.   |                  |
|   | Address additional questions and concerns about GAS.  | *Consider making copies of GAS goals to keep on file.   | 5<br>Min         |
|   | Place forms with client's GAS goals in the <i>Goal Setting</i> section in the front of the manual.        | Refer to Clinician's Helper: Goal<br>Attainment Scaling (GAS).  |                  |

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress.
Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. **M**easurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. **R**ealistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

## 2: Sustained and Selective Attention

#### Session 1: What is Attention?

| Topic: | Staying | Focused |
|--------|---------|---------|
|--------|---------|---------|

## Sustained and Selective Attention

| Lecture topic |  | Notes                                      | Time<br>Allotted |
|---------------|--|--|------------------|
| Che           | eck: APT-3 Homework was:   |  | 5                |
|               | Completed from previous week   | Check Homework APT-3 Generalization Form.  |                  |
|               | Pending assignment for the week  | Continuation 1 orm.                        | Min              |
| Wh            | at is Attention?   |  |                  |
| Imp           | portance for memory  |  |                  |
|               | Sustained  | Refer to The Memory System &               | 10               |
|               | Selective  | What is Attention.                         | Min              |
|               | Alternating  |  |                  |
|               | Divided  |  |                  |
| Act           | ivity  |  |                  |
|               | Identify type of attention used in daily activities.   | Use examples in What is Attention.         |                  |
|               | Introduce the Specialist Smith case study.   | Highlight examples of attention            | 10               |
|               | Have client identify daily routine activities and match the type of attention used with activity, for example, driving and talking on the phone. | breakdowns in Specialist Smith Case Study. | Min              |
| Inti          | roduce: Strategies for attention   | Refer to Optimizing Attention.             | 10               |
|               |  | Identify strategies for Specialist Smith.  | Min              |
|               | mework: Present homework and discuss ectations.  |  | 15               |
|               | Clients track when and how they lose attention in their environments and possible modifications.   | Refer to Identifying Distractions.         | Min              |

## Session 2: APT-3 and Generalization Activity

## **Topic: Staying Focused**

## Sustained and Selective Attention

Session 2 Objectives (50 minutes)

| $\overline{\mathbf{A}}$ | Lecture topic |  | Notes  | Time<br>Allotted |
|-------------------------|---------------|--|--|------------------|
|                         | APT-3         |  | Refer to Attention Process Training Software.  | 30<br>Min        |
|                         |               | Review performance on APT- 3 software.  Discuss how various strategies can improve performance and discuss generalization to everyday activities.  Fill out clinician score sheet for current APT-3 session. | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data.  For generalization activity, refer client to APT-3 Generalization Form and refer to the APT-3 Generalization Form Examples in Appendix B.  Refer to Clinician Score Sheet in Appendix C to enter data.  For information on APT-3 sections, refer to APT-3 Manual (available on APT-3 drive).7 | 15<br>Min        |
|                         | Home          | work: Check on homework status.  | Refer to Identifying Distractions.   | 5<br>Min         |

### Session 3: Attention Energy Management

## **Topic: Staying Focused** Sustained and Selective Attention

| Sessi                   | on 3 Objectives (50 minutes)   |  |                  |
|-------------------------|--|--|------------------|
| $\overline{\mathbf{V}}$ | Lecture topic  | Notes  | Time<br>Allotted |
|                         | Homework: Review status of group homework.   |  | 5                |
|                         | Address any questions regarding homework.  |  | Min              |
|                         | Match activity to attention level.   | Refer to the following:  |                  |
|                         | Identify cognitive demands of tasks.   | Attention Energy Management  |                  |
|                         | Identify consequences of tasks.  |  |                  |
|                         | Have client identify tasks from different domains and identify level of difficulty and consequence for Specialist Smith based on case study. | Specialist Smith Case Study  | 35<br>Min        |
|                         | Refer client to complete Attention<br>Energy Demands with Tasks.   | Attention Energy Demands with<br>Tasks                                     |                  |
|                         | Homework: Check on homework status.  | Refer to Identifying Distractions and Attention Energy Demands with Tasks. | 10<br>Min        |

## Session 4: APT-3 and Generalization Activity

# Topic: Staying Focused Sustained and Selective Attention

Session 4 Objectives (50 minutes)

| <b>√</b> | Lecture topic   | Notes   | Time<br>Allotted |
|----------|---|---|------------------|
|          | APT-3   | Refer to Attention Process Training software.   | 30<br>Min        |
|          | Complete: APT-3 metacognitive and generalization activities  Review performance on APT- 3                 | View performance on APT-3 Computer Program through <i>View Data on</i> Performance, then select the task to view or                         |                  |
|          | Software.   | edit Current APT-3 Program>History<br>(View)>Task Data Over Time or Detailed<br>Task Data.  |                  |
|          | Discuss how various strategies can improve performance and discuss generalization to everyday activities. | For generalization activity, refer client to APT -3 Generalization Form and refer to the APT -3 Generalization Form Examples in Appendix B. | 15<br>Min        |
|          | Fill out clinician score sheet for current APT-3 session.   | Refer to <i>Clinician Score Sheet</i> in Appendix C to enter data.  |                  |
|          |   | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>                                    |                  |
|          | Homework: Check on homework status.   | Refer to Identifying Distractions   | 5                |
|          |   | and Attention Energy Management   | Min              |

## Session 5: Distractions, Energy Demands, and Environmental Strategies

# Topic: Staying Focused Sustained and Selective Attention

Session 5 Objectives (50 minutes)

|   | Lecture topic  | Notes   | Time<br>Allotted |
|---|--|---|------------------|
|   | Homework: Discuss completed homework assignments.                            | Refer to Identifying Distractions and Attention Energy Demands with Tasks in the client manual.                   | 10<br>Min        |
|   | Activity: Enhance your space.  |   |                  |
|   | Highlight important facts, details and design your perfect work environment. |   |                  |
|   | Reduce visual distractions.  |   |                  |
|   | Reduce auditory distractions.  | Refer to Optimizing Attention:  |                  |
|   | Place furniture.   | Environmental Strategies  |                  |
|   | Choose lighting.   | _   | 25               |
|   | Determine work surface height.   | _   | Min              |
|   | Select room temperature.   |   | 11222            |
|   | Place supplies in office   |   |                  |
|   | Select white noise.  |   |                  |
| _ | Designate a location.  | Refer to Enhance Your Space, - Furniture Placement and Draw   |                  |
|   | Draw or use cut-out furniture to illustrate environmental strategies.        | Your Room to Scale.   |                  |
|   | Goal review/modification   | Refer to Clinician's Helper: Goal  Attainment Scaling.  |                  |
|   | Match learned skills to goals.   | Refer to client's Goal Attainment Scaling Forms (located in the Goal Setting section in the front of the manual). | 15<br>Min        |

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress. Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. Measurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. **R**ealistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

## 3: Memory and Learning

## Session 1: The Memory System

| Topic: How We Remember & Why We Forget |
|--|
| Memory and Learning                    |

Session 1 Objectives (50 minutes)

| V | Lecture topic   | Notes   | Time<br>Allotted |
|---|---|---|------------------|
|   | Check: APT-3 Homework.  |   | -                |
|   | Completed from previous week  | Check Homework APT-3 Generalization Form.   | 5<br>M:          |
|   | Pending assignment for the week   | 1 0///.   | Min              |
|   | <b>Discuss</b> the types of memory and the process of memory.   | Refer to The Memory System.   |                  |
|   | <b>Discuss</b> effects of memory and learning difficulties in personal settings, work and school  | Refer to Daily Effects of Memory and Attention Difficulties.  | 5                |
|   | settings.   | Note: Highlight those areas discussed in this week's materials or those in which you can apply internal memory strategies to improve retrieval. | Min              |
|   | <b>Discuss</b> how internal memory strategies can improve encoding. Introduce the difference between internal and external compensatory strategies. |   |                  |
|   | Visual imagery  |   |                  |
|   | Association   |   |                  |
|   | Rehearsal   | Refer to Internal Memory Strategies.  | 20               |
|   | First letter cues/mnemonics   |   | Min              |
|   | Categorization  |   | Min              |
|   | Story method  | nod   |                  |
|   | Rhymes  |   |                  |
|   | Active observation  |   |                  |
|   | Additional ways to improve encoding   | Discuss "being an active  |                  |
|   | Active communication partner  | communication partner."   |                  |

| A | Activity: Remember 10 words using strategies.  Present client with 10 words.  Ask for immediate recall; discuss strategies used and help provide suggestions for better encoding. | Refer to Word Recall Part 1 and Part 2. | 10<br>Min |
|---|---|---|-----------|
|   | Homework: Present homework and discuss xpectations.   | Refer to Everyday Ways to Use Internal  | 5         |
|   | Identify strategies used during each situation presented.   | Memory Strategies.                      | Min       |
| A | Ask client to recall 10 words once again.   | Refer to Word Recall Part 3 in Session  | 5         |
|   | Identify strategies used to recall words.   | 3.                                      | Min       |

## Session 2: APT-3 and Generalization Activity

## Topic: How We Remember & Why We Forget Memory and Learning

Session 2 Objectives (50 minutes)

| V                                  | Lecture topic  | Notes  | Time<br>Allotted |
|------------------------------------|--|--|------------------|
|                                    | APT-3  | Refer to APT-3 software.   | 30<br>Min        |
|                                    | Complete: APT-3 metacognitive and generalization activities  Review performance on APT- 3 software.  Discuss how various strategies can improve performance and discuss generalization to everyday activities. | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data.  For generalization activity, refer client to APT-3 Generalization Form, and refer to the APT-3 Generalization Form Examples in Appendix B.  Refer to Clinician Score Sheet in Appendix C to enter data. | 15<br>Min        |
|                                    | Fill out clinician score sheet for current APT-3 session.  | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>   |                  |
| Homework: Check on homework status |  | Refer to Everyday Ways to Use Internal<br>Memory Strategies worksheet  | 5<br>Min         |

## Session 3: Internal Memory Strategies

# Topic: How We Remember & Why We Forget Memory and Learning

Session 3 Objectives (50 minutes)

| V | Lecture topic   | Notes   | Time<br>Allotted |
|---|---|---|------------------|
|   | Homework: Review status of group homework.  |   | 5                |
|   | Address any questions regarding homework.   |   | Min              |
|   | Homework: Discuss completed homework assignment.  | Refer to Answer Key: Everyday Ways to Use<br>Internal Memory Strategies.  | 5<br>Min         |
|   | Quiz: List 5 internal strategies that can facilitate learning and improve memory.                   | Refer to Memory Strategy Pop Quiz.  | 5<br>Min         |
|   | <b>Discuss</b> : How memory and learning strategies can be used in everyday functional situations   | Refer to What Would You Do?   | 5                |
|   | Identify the strategies you would use in various situations.  | ou would use in   |                  |
|   | <b>Practice:</b> Application of various internal strategies in different situations                 | Refer to Practice Makes Perfect – Learning<br>Internal Memory Strategies.   | 15<br>Min        |
|   | Discuss how external compensatory strategies/systems and assistive technology can improve encoding. | Refer to External Cognitive Aids to Improve<br>Memory and Learning.   |                  |
|   | Taking notes (outlines)   | Refer to Using External Strategies and the  |                  |
|   | Highlighting and underlining  | Underline, Highlight, & Note-taking<br>example.   | 15               |
|   | Computers, smart phones, recorders, smart pens  | 1   | Min              |
|   | Intentional reading form  | Refer to Intentional Reading Form.  |                  |
|   | PQRST/SQ3R  Will be reviewed further during group session   | Refer to <i>PQRST</i> & <i>SQ3R</i> , defined as preview, question, read, state/summary, test (PQRST) and survey, question, read, recall/recite, review (SQ3R). |                  |

## Answer key: everyday ways to use internal memory strategies

| Visual Imagery   | Active observation                             | Association             |
|--|--|-------------------------|
| Rehearsal  | First letter cues                              | Rhymes (sayings)        |
| Categorizing   | Story method                                   | Chunking                |
| Identify the internal memory strategy the following situations:  | nat was used to improve memory and le          | earning in the          |
| Mary frequently gets lost. Now, when s pictures of them in her mind. She stated drugstore, versus turning right at the se  | d that it helps her to picture herself tur     |                         |
| Which strategy is she using? Visual  | Imagery  |                         |
|  |  |                         |
|  |  |                         |
| Brittany always forgets her friends' birth remember them. However, she has made  | , ,  |                         |
| Brittany has tried using repetition no su<br>trying to make correlations to other hol<br>instance "Rebecca and Mary's birthdays<br>in November."                     | lidays, events or even particular numbe        | ers that stand out. For |
| Which strategy might represent the technique s   | he is using? <u>Association/Categorization</u> |                         |
|  |  |                         |
| Dan just opened his own medical pract<br>full names when he sees them in his off<br>name frequently during their first few a<br>versus just "Okay, have a nice day." | fice or in the community. Dan originall        | ly tried using their    |
| Which strategy is he using? Repetition   |  |                         |
| When this strategy does not work, Dan already knows with that name (such as  |  | on with someone he      |
| Which strategy is he using?  | Association                                    |                         |
|  |  |                         |

Zoe has problems remembering information from conversations. Sometimes, she forgets facts she needs to remember. For example, she forgets things her friends might say like, "Meet me at the movie theatre at 3:30 on Saturday so we can get the matinee discount." Zoe forgets general information from conversations. For example, she forgets when a coworker tells her, "My daughter just joined gymnastics this year and has been doing really well in competition." Zoe always feels bad when she has to be reminded of these things.

Zoe realizes she can't write down everything, so she has been trying out some new techniques. To remember dates and times from a conversation, she might repeat the important facts aloud ("So, I will meet you at the theatre at 3:30 because that is 30 minutes before the movie starts." or "Oh, so your daughter has been in gymnastics for one year? That's great. How often does she compete?"). Zoe thinks repeating what she had heard is helpful.

| Which strategy is she using? | Repetition |  |
|------------------------------|------------|--|
| ۵/ ۵                         |            |  |

Michael is taking a safety course at his job and is nervous about the quiz at the end. There are many rules and steps to remember. He was trying to remember the steps to manipulate a fire extinguisher. Michael kept repeating the steps, but they would not "stick." A friend sitting next to him said, "My wife learned a way to remember the steps at her job by using the word PASS (Pull, Aim, Squeeze, Sweep)."

Which strategy is this? \_\_\_\_ First Letter Cues/Mnemonics

Adam is having difficulty remembering how many medications to take each day. He knows which medication is for what; however, Adam just cannot remember the correct doses (1 of this, 2 of that). Therefore, Adam came up with a solution to this problem. His solution is to state in the morning: "2 for pain, 3 for gain" and state at night: "3 for head, 4 for bed."

Which strategy is he using? Rhyming

Erica has a new workout routine at the gym recommended by her Physical Therapist. She tried carrying around a note card with the activities written on it; however, she frequently lost the note card. Erica decided she needed to memorize the list of exercises instead. In the clinic, the exercises are typically written on paper or whiteboards. When Erica is memorizing the exercises, she tries to group them by the area in which she was working such as "legs, arms" and "biceps, hamstrings." With her new method, Erica is able to complete her workout consistently.

Which strategy is this? <u>Categorization/Association</u>

## Session 4: APT-3 and Generalization Activity

## Topic: How We Remember & Why We Forget Memory and Learning

| Sess                    | Session 4 Objectives (50 minutes)  |  |                  |  |  |
|-------------------------|--|--|------------------|--|--|
| $\overline{\mathbf{Q}}$ | Lecture topic  | Notes  | Time<br>Allotted |  |  |
|                         | APT-3  | Refer to APT-3 Software.   | 30<br>Min        |  |  |
|                         | Complete: APT-3 Metacognitive and Generalization Activities  Review performance on APT- 3 Software.  | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data. For generalization activity, refer | 15               |  |  |
|                         | Discuss how various strategies can improve performance and discuss generalization to everyday activities.                                  | client to APT -3 Generalization Form<br>and refer to the APT -3 Generalization<br>Form Examples in Appendix B.<br>Refer to Clinician Score Sheet in<br>Appendix C to enter data.   | Min              |  |  |
|                         | Fill out clinician score sheet for current APT-3 session.  | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>   |                  |  |  |
|                         | Homework: Present homework and discuss expectations.   |  |                  |  |  |
|                         | Identify 4 situations in which you could apply one of the discussed strategies to improve memory and learning in your everyday environment | Refer to Memory & Learning<br>Generalization Chart.  | 5<br>Min         |  |  |

## Session 5: Memory and Learning

# Topic: How We Remember & Why We Forget Memory and Learning

#### Session 5 Objectives (50 minutes)

| V | Lecture topic  | Notes   | Time<br>Allotted |
|---|--|---|------------------|
|   | Homework: Discuss completed homework assignments.  | Refer to Memory & Learning<br>Generalization Chart.   | 10<br>Min        |
|   | Remember facts from a short story that is read aloud.  | Refer to Answer key: Transportation in the 1800s quiz.  |                  |
|   | Read selected story aloud and have patients answer questions regarding facts about the story.                  | Note: Client will practice strategies while reading during group session.   |                  |
|   | Discuss strategies used to improve learning and/or recall of the information from the story.                   |   | 25<br>Min        |
|   | Identify 4 situations in which you could apply one of the discussed strategies to improve memory and learning. |   |                  |
|   | Goal review  | Refer to Clinician's Helper: Goal<br>Attainment Scaling.  |                  |
|   | Match learned skills to goals.   | Refer to client's <i>Goal Attainment</i> Scaling Forms (located in the Goals Setting section in the front of the manual). | 15<br>Min        |

#### Transportation in the 1800s<sup>9,10,11</sup>

Read the following one-page passage aloud. You may read the entire passage or break it into sections. Ask your client to apply internal strategies while listening and try to remember as many facts as possible.

In most regions of the United States between the 1800s and 1860s, agriculture was the foundation of the economy. However, this is when each region began to branch out and invest in separate areas.

The North showed interest in industry, commerce, and finance, while the South invested in plantations and subsistence farms. Westerners invested in commercialized family farms, agricultural processing and manufacturing. The various regions began to rely on each other's specialties. With these changes, the need for improved transportation and communication became important.

#### Natural Transportation by Water

With improvements in transportation, movement and trade of materials increased significantly. The Mississippi and Ohio rivers began transporting materials from the North to the South on flat boats. In 1807, the introduction of the steamboat led the way to improving transportation. Robert Fulton's Clermont steamboat completed its first mission up the Hudson River from New York City revealing that materials could now travel both ways on these southward flowing bodies of water. By 1815, steamboats were being used routinely to carry materials up the Mississippi and Ohio rivers.

#### **Building of Roads and Canals**

In the 1820s, improvements in East-to-West transportation began. Gravel-topped roads were built. East-to-West transportation also included travel on water. In 1825, the Erie Canal was built, connecting the great lakes with New York City and the Atlantic Ocean.

The Erie Canal is 363 miles long, much longer than the largest canal at that time, which was 28 miles long. In an attempt to justify building the Erie Canal, the canal was determined to decrease travel from Buffalo to New York City from 20 days to 6 days. In addition, this quick travel reduced freight charges from \$100 a ton to \$5 a ton. In 1835, just 10 years after it was built, the canal became so busy, it had to be made wider and deeper. Originally 40 feet wide and 4 feet deep, the canal was changed to 70 feet wide and 7 feet deep, resulting in the boom of the canal era. More canals were subsequently built because of the success of the Erie Canal.

#### Revolution of Railroads

Railroads were another form of transportation that began in the 1830s and continued to grow decades afterwards. In 1830 the first locomotive traveled along 13 miles of track constructed by the Baltimore and Ohio Railroad. By 1850, the United States had approximately 9,000 miles of railroad track. A decade later, this number more than tripled to 31,000 miles of railroad track.

Developments in transportation not only decreased the travel time between many locations in the United States but allowed for cheaper transfer of goods. Overall, the revolution of transportation transformed the future of the economy.

## Answer key: Transportation in the 1800s quiz 9,10,11

| Quiz | Quiz: Transportation in the 1800s   |  |  |  |
|------|---|--|--|--|
| 1    | During the beginning of change to the nation's economy, in what three areas did the North show interest? <i>Industry, commerce, finance</i>     |  |  |  |
| 2    | In 1807, what mode of transportation was introduced? Steamboat  |  |  |  |
| 3    | In what year was the Erie Canal built? 1825   |  |  |  |
| 4    | What two natural bodies of water were the primary sources of transportation between the North and the South? <i>Mississippi and Ohio Rivers</i> |  |  |  |
| 5    | The length of the Erie Canal exceeded the longest canal of that time by how many miles? $363-28 = 335$  |  |  |  |
| 6    | Ten years after the canal was built, the size was increased to what width and depth? 70 feet wide, 7 feet deep                                  |  |  |  |
| 7    | The Erie Canal decreased travel time from Buffalo to New York City from the previous 20 days to how many days? <i>Six</i>                       |  |  |  |
| 8    | In what year was the first locomotive launched? 1830  |  |  |  |
| 9    | How many miles did the first locomotive travel on its first run? 13 miles   |  |  |  |
| 10   | Transporting freight along the Erie Canal reduced freight charges from what cost to what cost per ton? \$100 per ton to \$5 per ton             |  |  |  |

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress. Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. **M**easurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. Realistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

## 4: Planning and Organization

## **Session 1: Executive Functions**

|      | •            | <b>7</b> ( | •    | D 1    |
|------|--------------|------------|------|--------|
| 1 01 | D1C:         | VI 188     | 101  | Ready  |
| - 0  | <b>P--</b> • | 111100     | 1011 | Itcuay |

## Planning & Organization

| Sess | Session 1 Objectives (50 minutes)  |  |                  |  |  |
|------|--|--|------------------|--|--|
| V    | Lecture topic  | Notes  | Time<br>Allotted |  |  |
|      | Homework: Check on APT-3 homework status.  | Check <i>Homework</i> and <i>APT-3</i>                                     | 5                |  |  |
|      | Completed from previous week  Pending assignments for the week   | Generalization Form.   | Min              |  |  |
|      | Define Executive Functions.  | Refer to Executive Functions.  | 5<br>Min         |  |  |
|      | <b>Discuss</b> the importance of organization, planning and time management.                               |  |                  |  |  |
|      | <b>Identify</b> factors that affect planning and organization.   | Refer to Importance of Planning, Time<br>Management, & Organization.       | 30<br>Min        |  |  |
|      | <b>Discuss</b> effects of lack of organization on daily function.  |  |                  |  |  |
|      | Homework: Present homework and discuss expectations.   | Refer to the following:  |                  |  |  |
|      | Discuss <i>Divide and Conquer</i> (High Priority/Low Priority).  | Example of 5-Day Calendar & Example of Planning You Day  Planning Your Day | 10               |  |  |
|      | Complete <i>Planning Your Day</i> forms daily (See Homework instructions and examples of completed forms). | Five-Day Calendar  | Min              |  |  |

#### Homework instructions for clinicians

This activity involves writing a "task list" or "to do list" for each day to improve planning, organization, and time management, among others. When explaining the homework assignment, the clinician will ask the client to complete the first *Planning Your Day* form for the current session. Explain to the client you realize the day has started, but ask the client to complete the *Planning Your Day* form as if his or her day has yet to begin. An example of a completed *Planning Your Day* form is included in the client manual.

Once the client has completed the *Planning Your Day* form, the client should enter the *High Priority* items into the 5-day calendar before entering the *Low Priority* items. Each block on the 5-day calendar represents 30 minutes of time. Therefore, if an appointment lasts for 60 minutes, the client should enter the appointment into two blocks (see example of the completed 5-day calendar).

Have the client complete the *Planning Your Day* form each night for the next day (i.e., the client will complete a form for Tuesday on Monday night, etc.). Also, ensure that the client enters the tasks into the 5-day calendar.

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## Session 2: APT-3 and Generalization Activity

## **Topic: Mission Ready**

## Planning & Organization

| $\overline{\mathbf{V}}$ | Lecture topic   | Notes   | Time<br>Allotted |
|-------------------------|---|---|------------------|
|                         | APT-3   | Refer to APT-3 Software.  | 30<br>Min        |
|                         | Complete: APT-3 Metacognitive and Generalization Activities  Review performance on APT- 3 software.       | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT Program>History (View)>Task Data Over Time or Detailed Task Data. |                  |
|                         | Discuss how various strategies can improve performance and discuss generalization to everyday activities. | For generalization activity, refer client to APT -3 Generalization Form and refer to the APT -3 Generalization Form Examples in Appendix B  | 15<br>Min        |
|                         | Fill out clinician score sheet for current APT-3 session.   | Refer to <i>Clinician Score Sheet</i> in Appendix C to enter data.  |                  |
|                         |   | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>  |                  |
|                         | Homework: Review status on homework.  |   | 5                |
|                         | HOHICWOIK.  |   | Min              |

#### **Session 3: Problem Solving**

#### **Topic: Mission Ready**

## Planning & Organization

Session 3 Objectives (50 minutes)

| V | Lecture topic                              | Notes                                 | Time<br>Allotted |
|---|--|---------------------------------------|------------------|
|   | Homework: Review status of group homework. |                                       | 5                |
|   | Address any questions regarding homework.  |                                       | Min              |
|   | Activity: Problem solving                  | Refer to the following:               |                  |
|   |  | Problem Solving Activity              | 45               |
|   |  | Goal-Plan-Review                      | Min              |
|   |  | Problem Solving Strategy              |                  |
|   | Monitor use of planning systems learned    | Refer to Planning Your Day in Session | 5                |
|   | previously.                                | 1.                                    | Min              |

#### **Problem Solving Activity**

Instruct the client to identify the problem in each scenario and develop a solution. The client may use the problem solving strategy worksheet for each problem or only select problems.

Next, the client will identify a problem and solution he or she would like to implement. Use the Goal-Plan-Review form to record the goal (of applying the strategy or solution identified earlier) and develop a plan to reach the goal.

1. You have difficulty remembering to pay your bills on time. Your cell phone service has been stopped two times and you have paid over \$200 in late fees. The bank has notified you of possible repossession of your new Camaro. What can you do?

Problem: Not paying bills on time

Solution: Set alarms in smartphone for bills

| Negative (-)                              |
|---|
| -Don't always have my ringer on           |
| -Don't like my phone going off constantly |
|   |
|   |
|   |

#### Goal-plan-review example

#### **GOAL**

(What do I want to accomplish?)

Use my smartphone calendar to remind me to pay bills on time.

#### **PLAN**

(How am I going to accomplish my goal?)

- 1. Find all bill due dates from paper bills or online.
- 2. Identify the best time of day to set alerts to pay each bill.
- 3. Set reminders for the due date and have it repeat through the entire year.
- 4. Set an additional alert for the day before the bill is due.
- 5. Set a specific label color for bills in the calendar option on my smartphone.

#### **REVIEW**

(What worked? What didn't work? What would I have done differently?)

The alerts reminded me. The time was a little too early when I was at work, and I forgot to reset it for later. Set the alerts to go off when I am available to pay my bill immediately.

## Session 4: APT-3 and Generalization Activity

## **Topic: Mission Ready**

## Planning & Organization

| Session 4 Objectives (50 minutes) |   |   |                  |  |
|-----------------------------------|---|---|------------------|--|
| V                                 | Lecture topic   | Notes   | Time<br>Allotted |  |
|                                   | APT-3   | Refer to APT-3 Software.  | 30<br>Min        |  |
|                                   | Complete: APT-3 metacognitive and generalization activities  Review performance on APT- 3 software.       | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT-3 Program>History (View)>Task Data Over Time or Detailed Task Data. |                  |  |
|                                   | Discuss how various strategies can improve performance and discuss generalization to everyday activities. | For generalization activity, refer client to APT -3 Generalization Form, and refer to the APT -3 Generalization Form Examples in Appendix B.  | 15<br>Min        |  |
|                                   | Fill out clinician score sheet for current APT-3 session.   | Refer to <i>Clinician Score Sheet</i> in Appendix C to enter data.  |                  |  |
|                                   |   | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>  |                  |  |
|                                   | Monitor use of planning systems learned   |   | 5                |  |
|                                   | previously.   |   | Min              |  |

## Session 5: Organizing Personal Papers

## Topic: Mission Ready Planning & Organization

| Pla                     | nning & Organization   |   |                  |
|-------------------------|--|---|------------------|
| Sess                    | ion 5 Objectives (50 minutes)  |   |                  |
| $\overline{\mathbf{A}}$ | Lecture topic  | Notes  For this session you will need a <i>Soldier's Shoebox</i> (not included), a box containing various types of documents (e.g., bills, paperwork, junk mail). | Time<br>Allotted |
|                         | Activity: File organization  Identify categories for file organization.  |   |                  |
|                         | Sort personal papers (phone bills, car payments, utilities, Army forms, promotion packets, medical evaluation board paperwork, physical evaluation board) from <i>Soldier's Shoebox</i> .  | Refer to Organizing Personal Papers instructions for clinician.   | 35<br>Min        |
|                         | Analyze the method/plan that was used to complete this activity and the outcome: Which strategies were implemented and which strategies may improve the performance/outcome?   |   |                  |
|                         | Homework: Discuss completed homework assignment.   |   |                  |
|                         | Discuss benefits of technique.  Discuss possibilities of adapting system to current external memory system (low or high tech).  Identify the important factors of the <i>Planning Your Day</i> activity that should be transferred to an individualized system (i.e., high/low priority, checking frequently/daily, rewriting lists) | Refer to <i>Planning Your Day</i> in Session 1.   | 5<br>Min         |
|                         | checking frequently/daily, rewriting lists).  Goal Review/Modification  Match learned skills to goals.   | Refer to Clinician's Helper:<br>Goal Attainment Scaling and<br>to client's Goal Attainment<br>Scaling Forms (located in<br>the Goal Setting section in            | 10<br>Min        |

#### Organizing personal papers

#### Instructions for clinicians:

- Have the client sort/organize all of the papers (e.g., receipts, junk mail, catalogs, Army forms, bills, etc.) into appropriate categories.
- Have the client apply metacognitive strategies throughout this process.

#### Questions for clinicians to ask as they sort through the papers:

- 1. What categories/stacks do you think should be included?
- 2. How will you arrange papers within each category/stack?
- 3. How will you decide what can be discarded?
- 4. After you have sorted through your box, what should you do next?
- 5. If you decide to keep any of your papers, what is the best way to save them?

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress.
Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. **M**easurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. **R**ealistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

## 5: Prospective Memory & Assistive Technology

#### Session 1: Prospective Memory—What is it?

## Topic: Remembering to Remember

## **Prospective Memory and Assistive Technology**

Session 1 Objectives (50 minutes)

| Sess | ession 1 Objectives (50 minutes)                                  |  |                  |  |
|------|---|--|------------------|--|
| V    | Lecture Topic   | Notes  | Time<br>Allotted |  |
|      | Homework: Check APT-3 homework status.                            | Refer to Homework APT -3                                     | 5                |  |
|      | Completed from previous week                                      | Generalization Form.   | Min              |  |
|      |   |  | Nin              |  |
|      | Pending assignments for the week                                  |  |                  |  |
|      | <b>Define</b> : The types of memory                               | D.C. TI.M. C.  |                  |  |
|      | Sensory   | Refer to The Memory System.                                  |                  |  |
|      | Short-term  |  |                  |  |
|      | Long-term   |  | 10               |  |
|      | <b>Define</b> : The stages of memory                              |  | Min              |  |
|      | Attention   |  | IVIIII           |  |
|      | Encoding  |  |                  |  |
|      | Consolidation   |  |                  |  |
|      | Retrieval   | D.C. D. J. M.  |                  |  |
|      | <b>Define</b> : Prospective memory                                | Refer to Prospective Memory.                                 |                  |  |
|      | Identify: Common memory difficulties and factors that             | Refer to Daily Effects of Memory and Attention Difficulties. | 10               |  |
|      | affect memory   |  |                  |  |
|      | Discuss normalization of memory difficulties.                     | , — <u>"</u> ,   | Min              |  |
|      | Discuss effects on daily function.                                |  |                  |  |
|      | Review memory goals.  |  |                  |  |
|      | Review: Assistive technology questionnaire                        |  |                  |  |
|      | Introduce: Multiple uses of high and low tech devices             | Refer to External Memory                                     | 20               |  |
|      | Determine efficiency of current compensatory                      | Strategies. Refer to Tips for                                | Min              |  |
|      | system.   | Technology and Selecting a System.                           | IVIIII           |  |
|      | Make suggestions for modifications.                               |  |                  |  |
|      | Homework: Present homework and discuss                            |  |                  |  |
|      | expectations.   | Refer to Secret file (not                                    | 5                |  |
|      | Client is to deliver Secret file to clinic this same day included |  | Min              |  |
|      | at time designated by clinician, and mutually agreed              |  | 1.1111           |  |
|      | upon by client.   |  |                  |  |

#### Secret File

The purpose of the secret file is to serve as a prospective memory task for the client. The secret file should be a tangible item the client will be required to turn in or deliver to a designated person at a designated time. The clinician may say, for example, "You will need to take this form to your case manager this afternoon between 1400 and 1500 hours when she is available" or "Fill out this form and turn it in to the front desk when you come to your next appointment." The secret file may be:

- A sealed envelope
- A form to be filled out
- An informational document

## Session 2: APT-3 and Generalization Activity

# Topic: Remembering to Remember Prospective Memory and Assistive Technology

Session 2 Objectives (50 minutes)

| $\overline{\mathbf{A}}$ | Lecture topic   | Notes   | Time<br>Allotted |
|-------------------------|---|---|------------------|
|                         | Homework: Assign prospective memory task.  (Clinician tells client to say when there are 4 minutes left in the session. When client tells clinician that there are 4 minutes left, the client will be asked to do the <i>Homework</i> sheet.  Homework can be completed very quickly. If client does not remember to tell clinician at 4 minutes left in session, he/she will do <i>Homework</i> outside of session.)  Note: Encourage client to use external cues and strategies (either visual or auditory) | Refer to Homework.  | 2<br>Min         |
|                         | APT-3   | Refer to APT-3 Software.  | 30<br>Min        |
|                         | Complete: APT-3 metacognitive and generalization activities  Review performance on APT- 3 software.   | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT-3 Program>History (View)>Task Data Over Time or Detailed Task Data. |                  |
|                         | Discuss how various strategies can improve performance and discuss generalization to everyday activities.   | For generalization activity, refer client to APT-3 Generalization Form and refer to the APT-3 Generalization Form examples in Appendix B. Clinician will refer to Clinician Score Sheet in        | 15<br>Min        |
|                         | Clinician fills out clinician score sheet for current APT-3 session   | Appendix C to enter data  For information on APT-3 sections, refer to APT-3 Manual (available on APT-3 drive).  |                  |
|                         | Complete Homework in session or discuss  Homework that needs to be completed  |   | _                |
|                         | Have client identify successful strategy if<br>he completed activity and suggest<br>alternate strategy if he did not complete<br>activity successfully  | Refer to Secret File in Session 1.  | 3<br>Min         |

#### Session 3: How Will You Remember?

## Topic: Remembering to Remember

### Prospective Memory and Assistive Technology

#### Session 3 Objectives (50 minutes)

| <b>V</b> |   | Lecture topic  | Notes  For this session, you will need the Model of Specialist Smith's home. | Time<br>Allotted |
|----------|---|--|--|------------------|
|          | Homey   | work: Review status of group homework.   |  | 10               |
|          | A   | ddress any questions regarding homework.   |  | Min              |
|          | Activity: Use role play to practice using various compensatory devices during session. Train and practice implementing client's compensatory device to manage schedule, medications, budgeting, family birthdays, anniversaries, household responsibilities and other tasks.  Note: If client moves through this exercise quickly, move to Where are my car keys? Exercise. |  | Refer to How Will You Remember?  | 40<br>Min        |
|          | Activity  | y: Review Where Are My Car Keys?   | Refer to Where Are My Car Keys? (Part 1)                                     |                  |
|          | Sr  | rirect client to look at model of Specialist mith's home (model form) to complete the ctivity. |  |                  |

#### Specialist Smith's home

The purpose of the Specialist Smith's Home activity is to provide visual examples of compensatory strategies for everyday memory tasks such as remembering where you put your phone, or remembering daily tasks. Organization and routines are key strategies in this activity. For this activity, a model home was used; however, alternatives may be the following:

- Pictures of rooms in a house accessed on the internet (entry way, kitchen or place frequented in the house)
- Pictures of the client's house
- The therapy room where sessions are conducted

## Session 4: APT-3 and Generalization Activity

# Topic: Remembering to Remember Prospective Memory and Assistive Technology

Session 4 Objectives (50 minutes)

| V | Lecture topic   | Notes   | Time<br>Allotted |
|---|---|---|------------------|
|   | APT-3   | Refer to APT-3 Software.  | 30<br>Min        |
|   | <b>Complete:</b> APT-3 metacognitive and generalization activities  | View performance on APT-3 Computer Program through <i>View Data on Performance</i> ,  |                  |
|   | Review performance on APT- 3 software.  | then select the task to view or edit Current APT-3 Program>History (View)>Task Data Over Time or Detailed Task Data.                        |                  |
|   | Discuss how various strategies can improve performance and discuss generalization to everyday activities.         | For generalization activity, refer client to APT -3 Generalization Form and refer to the APT -3 Generalization Form Examples in Appendix B. | 15<br>Min        |
|   | Fill out clinician score sheet for current APT-3 session.   | Refer to <i>Clinician Score Sheet</i> in Appendix C to enter data.  |                  |
|   |   | For information on APT-3 sections, refer to APT-3 Manual (available on APT-3 drive).  |                  |
|   | Homework: Check on homework status  |   |                  |
|   | Make sure client continues to use compensatory strategies and/or equipment to keep track of pertinent information |   | 5<br>Min         |

## Session 5: Prospective Memory—Where Are My Car Keys?

# **Topic: Remembering to Remember Prospective Memory and Assistive Technology**

#### Session 5 Objectives (50 minutes)

| V | Lecture topic  | Notes  | Time<br>Allotted |
|---|--|--|------------------|
|   | Review the ways that the client can modify his/her home environment to make remembering things easier. | Refer to Where are my car keys (Part 2) sheet.   | 25<br>Min        |
|   | Goal Review/Modification   | Refer to Clinician's Helper: Goal Attainment Scaling.  |                  |
|   | Match learned skills to goals.   | Refer to client's <i>Goal Attainment Scaling Forms</i> (located in the Goal Setting section in the front of the manual). | 25<br>Min        |

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress.
Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. **M**easurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. **R**ealistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

# **6: Alternating Attention**

### **Session 1: Attention**

| Top                     | Topic: Juggling Duties  |   |   |                  |
|-------------------------|---|---|---|------------------|
| Alte                    | rnating and Divided Attenti   | ion   |   |                  |
| Sessi                   | on 1 Objectives (50 minutes)  |   |   |                  |
| $\overline{\mathbf{V}}$ |   |   | Notes   |                  |
|                         | Lecture topic   |   | You will use a set of individually cut address cards (included): Names & Address Sorting List | Time<br>Allotted |
|                         | Homework: Check APT-3 homework.   |   |   |                  |
|                         | Completed from previous week  | Check Home Form.  | work APT-3 Generalization   | 5                |
|                         | Pending assignment for the week   | 1 0////.  |   | Min              |
|                         | Review the components of information processing.  | Refer to The Memory System.  Focus on short-term/working memory and refer to the following:  Working Memory – process responsible for holding information in short term memory  Responsible for holding on to and manipulating information – known as "temporary scratch pad" |   |                  |
|                         | Sensory   |   |   |                  |
|                         | Short-term (working) memory   |   |   | 5                |
|                         | Long-term memory  |   |   | Min              |
|                         | Review concept of alternating and divided attention.  | D 6 H//   |   | 10               |
|                         | The idea of multitasking—is it really more efficient?   | Refer to Wh   | oat is Attention.   | Min              |
|                         | Activity: Complete alternating and divided attention task with address cards.   |   | /No Trivia & Address Cards.<br>letacognitive Rating Scale for                                 | 20               |
|                         | Refer to Metacognitive Rating Scale.  | this activity.  | o o   | Min              |
|                         | Discuss tradeoff between accuracy of performance & speed.   |   |   | 2.222            |
|                         | <b>Homework</b> : Assign <i>Juggling Duties Challenges</i> and discuss expectations.  | Refer to Juggling Duties Challenges.  |   |                  |
|                         | Direct clients to identify situations where they alternate and multi task/alternate attention in their daily routine environment. |   |   | 10<br>Min        |

#### Answer key: YES/NO trivia



#### YES/NO Trivia Answer Key

#### Alternating and Divided Attention Task

Please answer each of the following questions you hear with a <u>Yes</u> or <u>No</u>.

At the same time, I will give you instructions on how to separate this set of address cards. The order in which you must sort the cards will change. I will tell you when to change.

Give client set of address cards.

Instruct client to sort cards in alphabetical order as follows every 3-4 minutes:

- a. Begin sorting by the name of business
- b. Now sort by contact person
- c. Now sort by city

Continue activity until client has completed at least 10 minutes. You may repeat the sorting order instructions.

|    | Questions                                   | Answer | Response |
|----|---|--------|----------|
| 1  | Is today Monday (fill in day of the week)?  | Y      |          |
| 2  | Is the year 2011?                           | N      |          |
| 3  | Is it night time?                           | N      |          |
| 4  | Are we in Houston?                          | N      |          |
| 5  | Are there 256 days in a year? 365           | N      |          |
| 6  | Is this an Air Force base?                  | N      |          |
| 7  | Did you have breakfast?                     | Y/N    |          |
| 8  | Do you like playing sports?                 | Y/N    |          |
| 9  | Are the Spurs your favorite sports team?    | Y/N    |          |
| 10 | Have you been to the dining facility today? | Y/N    |          |
| 11 | Is it rainy outside?                        | Y/N    |          |
| 12 | Did you drive here today?                   | Y/N    |          |
| 13 | Is the Fourth of July Holiday coming up?    | Y/N    |          |

| 14 | Do you enjoy meals-ready-to-eat (MREs)?  | Y/N |
|----|--|-----|
| 15 | Is today your birthday?  | Y/N |
| 16 | Are there 5,280 feet in a mile?  | Y   |
| 17 | Are there 3 quarts in a gallon?  | N   |
| 18 | Does mixing the colors yellow and blue make purple?                            | N   |
| 19 | Is a group of fish called a pod?   | N   |
| 20 | Does 14 + 17 equal 31?   | Y   |
| 21 | Is Mercury the closest planet to Earth? Venus or Mars                          | N   |
| 22 | Are there 12 ounces in a pound? 16   | N   |
| 23 | Was Buzz Aldrin the first man to walk on the moon?                             | N   |
| 24 | Do you have your ID card with you?   | Y/N |
| 25 | Are there 3 feet in a yard?  | Y   |
| 26 | Including the end zone, are there 120 yards on a football field?               | Y   |
| 27 | Are there 30 miles in a marathon? 26.2   | N   |
| 28 | Is a baker's dozen twelve? 13  | N   |
| 29 | Are opossums part of the marsupial family?                                     | Y   |
| 30 | Is a group of lions called a pack? pride                                       | N   |
| 31 | Does an average baby weigh 8 pounds? 7.5                                       | N   |
| 32 | Is Camaro made by Chrysler? Chevy  | N   |
| 33 | Is Benjamin Franklin on the 100 dollar bill?                                   | Y   |
| 34 | Was China recently afflicted with a tsunami?                                   | N   |
| 35 | Is salt removed from water in the process of desalination?                     | Y   |
| 36 | Is a president's term in office 5 years? 4                                     | N   |
| 37 | If you can run 2 miles in 13 minutes, will it take you 36 minutes to run 4? 26 | N   |

| 38 | A brief you will be attending lasts 1 ½ hours. Will it end at 1145 if it starts at 0930? 1045 | N |  |
|----|---|---|--|
| 39 | Is the voting age 21? 18  | N |  |
| 40 | Is New York City in the West Coast time zone?   | N |  |
| 41 | Is New Orleans at sea level? Below sea level  | N |  |
| 42 | Are Congressional representatives elected to 2-year terms?                                    | Y |  |
| 43 | Are there 100 members of the U.S. Senate?   | Y |  |
| 44 | Do state governors control the National Guard in times of peace?                              | Y |  |
| 45 | Does the U.S. Coast Guard operate as part of the Army during war time? <i>Navy</i>            | N |  |
| 46 | "Semper Fi" means always faithful. Marines  | Y |  |
| 47 | Was the Army the first branch of the U.S. Armed forces to be created? <i>June 14, 1775</i>    | Y |  |
| 48 | Are there 6 fighting branches in the U.S. Military? 5   | N |  |
| 49 | Does the Army have the motto "This We'll Defend"?   | Y |  |
| 50 | Are the Blue Angels part of the Air Force? Navy   | N |  |

## Address cards: name & address sorting list

| Two Barrel Gun Range ATTN: Lance Lott 6103 Chester Road Boise, Idaho                           | Allstar Appliance Mart<br>ATTN: Sara Tillman<br>7199 Stave Road<br>Queens, New York        |
|--|--|
| Modern Manufacturing ATTN: Ethan Wolfe 6907 Caracol Drive Bridgewater, Massachusetts           | Silver and More Jewelry<br>ATTN: Anna Smithe<br>2730 Wilson Ave<br>Seattle, Washington     |
| Loose Cannon Gun Range<br>ATTN: Victor Dowdy<br>805 Pinon Circle<br>Sandusky, Ohio             | Integrated Computer Consultants ATTN: Becky Ellsworth 37920 Orion Blvd Birmingham, Alabama |
| United Plumbing Service<br>ATTN: David Hammoc<br>27492 Rittaman Road<br>White Plains, New York | Merritt Excavation<br>ATTN: Paul Merritt<br>5000 N Loop 289<br>Allen Park, Georgia         |

| Wilford Shooting Supply ATTN: Darren Day 9123 North Shore Drive Wheaton, Ohio                 | Appraisals R Us ATTN: Perry Guilde 6371 Howard St South Bend, Indiana                  |
|---|--|
| Four Corners Electronics<br>ATTN: Jacob Brown<br>102 Mountain Ave<br>Manhattan, New York      | Investing Your Way ATTN: Rodrick Cantburry 12304 Woodlawn Ave Greenfield, Pennsylvania |
| Choice Chiropractic ATTN: Beth Jackson 14573 Center Ave Nashville, Tennessee                  | Rainbird Irrigation<br>ATTN: Gerry Giford<br>2587 Lester Road<br>San Jose, California  |
| University Book Store<br>ATTN: Sandra Raff<br>5672 Great South Road<br>East Lansing, Michigan | Ice Cream You Scream ATTN: Susie Landry 4973 Merry Ave Naples, Florida                 |

| Fantastic Furniture  | Sandy's Graphics and Tees   |
|--|---|
| ATTN: Anthony Jerrod   | ATTN: Matthew Bitters   |
| 7001 Stahl Road  | 1590 Courage Road   |
| Northfield, Minnesota  | Scottsdale, Arizona   |
| Serenity Security Systems ATTN: Janelle Whitlock 30032 Tundra Road Cleveland, Ohio | Everyone's Hero Shooting<br>ATTN: Robert Crona<br>587 Oats Boulevard<br>Los Angeles, California |
| Graples Convenient Store   | Mother's Mattress Gallery   |
| ATTN: Seth Goode   | ATTN: Alejandro Juarez  |
| 17648 Meadowlark Lane  | 9008 Pilsner Road   |
| Myrtle Beach, South Carolina   | Richfield, Utah   |
| Q-T Tuxedos  | Green Tree Mortgage   |
| ATTN: Taryn Johnson  | ATTN: Dora Fiscal   |
| 543 Frost Street   | 40167 Frozen Street   |
| Fargo, Minnesota   | Anchorage, Alaska   |

| Utterly Different Toys<br>ATTN: Karin Wales<br>999 Punch Lane<br>Blaine, Washington | Freedom Furniture Repair ATTN: Faith Ferrity 37004 Rover Drive Dover, Delaware |
|---|--|
| Northern Remodeling   | Winner's Circle Guns and Ammo  |
| ATTN: Erin Pipers   | ATTN: Michael Sutton   |
| 222 Vault Road  | 631 Gang Ave   |
| Hibbing, Minnesota  | Westland, New York   |
| Gateway Jewelry<br>ATTN: Valerie Luna<br>397 Ariel Lane<br>Memphis, Tennessee       | Aeronautics of the West ATTN: Alton Smith 3017 Ocean Road Carmel, California   |
| Quality Subs  | Iridescent Salon   |
| ATTN: Melvin Coughlin   | ATTN: Sally Kross  |
| 55870 Tundra Road   | 1349 Red Dye Road  |
| Seattle, Washington   | Tempe, Arizona   |

| Valley Realty ATTN: Scott Manheim 7871 Jamestown Blvd Hershey, Pennsylvania                 | The Split End Salon<br>ATTN: Emily Culbertson<br>9000 Eisenhower Blvd<br>Hollywood, California |
|---|--|
| Behavior Help Line<br>ATTN: Laurence Carol<br>4370 Green Mountain Road<br>Chicago, Illinois | Colossal Comedy Club<br>ATTN: Jeremy Fowl<br>891 Captain Street<br>Annapolis, Maryland         |
| Cheery Cleaners ATTN: Pauline Cotton 11100 Dryer Toronto, Canada                            | Charlie's Barber Shop<br>ATTN: Charlie Stanton<br>5647 Troll Drive<br>Roosevelt, Utah          |
| Gold Gloves Gym ATTN: George Mathis 4872 Valor Circle Redford, Michigan                     | Kidz Korral Learning Center<br>ATTN: Debra Carson<br>8300 Sage Drive<br>Springfield, Illinois  |

| Brandon's Bait and Tackle ATTN: Mitch Brandon 2340 Pier Ave Lake Lansing, Michigan | Home Away From Home Hotel<br>ATTN: Gabriel Saenz<br>92673 Azura Circle<br>Syracuse, New York |
|--|--|
| Equal Equity   | Pistol Packin' Donna   |
| ATTN: John Stockton  | ATTN: Donna Terry  |
| 6372 Durbin Drive  | 40879 Cherry Drive   |
| Bangor, Maine  | Tampa, Florida   |
| Computer Solutions ATTN: Jory Allison 13467 Hathaway Jackson, Wyoming              | Nanna's Nail Salon<br>ATTN: Nellie Fry<br>741 Drowning Drive<br>Madison, Wisconsin           |
| Nuts and Bolts Hardware  | Dentures Dental  |
| ATTN: Harry Zimmerman  | ATTN: Dale Young   |
| 2014 Mesquite Ave  | 134 Candy Street   |
| Chicago, Illinois  | Santa Rosa, California   |

| Ferngully Florist ATTN: Rosa Medallion 3057 Budding Lane Honolulu, Hawaii         | Slick Willie's Tires ATTN: Murphy Stiles 4691 Cross Court San Antonio, Texas                     |
|---|--|
| Terrible Tees ATTN: Josia Auburn 23401 Burnt Tree Street Denver, Colorado         | Mayberry Range<br>ATTN: Martin Sutton<br>7395 Pomeranian Court<br>Columbus, Ohio                 |
| Conrad's Motor Company ATTN: Saul Merin 13975 Atwater Court Buffalo, New York     | Cuticles Spa ATTN: Bethany Boss 69270 Lions Denver, Colorado                                     |
| Targets Galore ATTN: Jeffrey Goodenough 46931 Sheffield Court Mansfield, Illinois | Killer Security Services<br>ATTN: Kidd Knight<br>91800 Millers Street<br>Pittsburg, Pennsylvania |

Southern Lawns Landscaping Albuquerque Appliance Mart ATTN: Miranda Funde ATTN: Karol Cruise 17383 Ironhorse Drive 9797 Warhouse Road Helotes, Texas Albuquerque, New Mexico Advanced Heating and Cooling Tree Trimming Solutions ATTN: Melvin Winters ATTN: Louis McPeters 7777 Jockey Lane 22933 Pewter Charleston, Virginia Eugene, Oregon

## Session 2: APT-3 and Generalization Activity

## **Topic: Juggling Duties**

## Alternating and Divided Attention

Session 2 Objectives (50 minutes)

| V | Lecture  | topic  | Notes   | Time<br>Allotted |
|---|--|--|---|------------------|
|   | APT-3  |  | Refer to APT-3 Software.  | 30<br>Min        |
|   | Complete: APT-3 meta generalization activities  Review perform Software. | nance on APT- 3  | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT-3 Program>History (View)>Task Data Over Time or Detailed Task Data. |                  |
|   |  | urious strategies can<br>mance and discuss<br>o everyday | For generalization activity, refer client to APT -3 Generalization Form and APT -3 Generalization Form Examples in Appendix B.  Refer to Clinician Score Sheet in Appendix C to enter data.       | 15<br>Min        |
|   | Complete score<br>APT-3 session.   | e sheet for current                                      | For information on APT-3 sections, refer to <i>APT-3 Manual</i> (available on APT-3 drive). <sup>7</sup>  |                  |
|   | Homework: Check on homework status.                                      |  |   |                  |
|   | Due Session 3:<br>breakdown.   | Identify areas of  | Refer to Juggling Duties Challenges in Session 3.   | 5<br>Min         |

## Session 3: Juggling Duties Challenges, Aids and Strategies

## **Topic: Juggling Duties**

## Alternating and Divided Attention

Session 3 Objectives (50 minutes)

|   | Lecture topic  | Notes   | Time<br>Allotted |
|---|--|---|------------------|
| Н | omework: Review status of group homework.  |   | 5<br>Min         |
|   | Address any questions regarding homework.  |   |                  |
| Н | omework: Check on individual homework status.  | Refer to Juggling Duties Challenges.                                  | 5<br>Min         |
|   | Today, (Session 3) client should have identified areas of breakdown. Continue on Session 5 if not completed.                 |   |                  |
|   | On Session 5, identify solutions to the identified areas of breakdown.   |   |                  |
| D | iscuss: Internal strategies  | Refer to External Memory Strategies                                   |                  |
|   | Visual imagery   | and Internal Memory Strategies.                                       |                  |
|   | Association  |   |                  |
|   | Rehearsal  |   |                  |
|   | Rhymes   |   | 10               |
|   | Chunking   |   | Min              |
| D | iscuss: External strategies  |   |                  |
|   | Highlighting   | ]   |                  |
|   | Taking notes   |   |                  |
|   | Recorder   |   |                  |
|   | ectivity: Alternating and divided attention task: Instruct<br>ent on <i>Autism Spectrum Disorder &amp; Hamlet</i> procedure. | Refer to Autism Spectrum Disorder&<br>Hamlet.                         |                  |
|   | Client to read a passage and respond to questions at   | Client reviews Autism Spectrum  | 15               |
|   | end of allotted time. Give Client Autism Spectrum  | Disorders text.   |                  |
|   | Disorders text.  | Client switches to Hamlet Soliloguy.                                  | Min              |
|   | Alternate with memorization task every 3 to 4 minutes, client to try to remember <i>Hamlet Soliloquy</i> .                   | Refer to Autism Spectrum Disorders & Hamlet Soliloguy Quiz Answer Key |                  |
| M | etacognition   | Complete Metacognitive Rating Scale.                                  | 15               |
|   | Highlight strategies client used.  | ]   | Min              |
|   | Thement shareges them used.  |   | 101111           |

#### Answer key: autism spectrum disorders & Hamlet soliloquy quiz

Client is to engage in this activity after education on strategies to optimize attention. Direct the client to read the *Autism Spectrum Disorder* text. Instruct client that he/she will be asked questions about the text afterward.

Client will be 'Interrupted' in his/her reading by another task demand periodically while doing this exercise. Interrupt every 3 to 4 minutes to switch to a memorization task, such as Hamlet. Ask the following questions within the allotted time for activity, and ask the client to recite what he/she remembers of Hamlet.

| 1  | What does ASD stand for? Autism Spectrum Disorder  |
|----|--|
| 2  | Name three syndromes associated with ASD? Aspergers Syndrome, Rett Syndrome, Autistic Disorder and Pervasive Developmental Disorder                  |
| 3  | Which doctor first documented ASD? Dr. L. Kanner   |
| 4  | What is the prevalence of ASD worldwide? Two to six children per 1,000   |
| 5  | Name one symptom that babies with ASD may exhibit. <i>Unresponsive to people; Stare at item for long periods of time</i>                             |
| 6  | If a child doesn't speak a word by a certain age, he/she may have ASD. What is this age? 16 months   |
| 7  | What are some indicators of ASD in a small child? Inappropriate playing with toys; Fixation on one toy. Hearing problems; Not smiling when smiled at |
| 8  | TRUE or FALSE: Children with ASD are not emotionally attached to their parents. False  |
| 9  | If a child with ASD is going to speak, he/she will speak by what age? Nine   |
| 10 | TRUE or FALSE: One in three children with ASD has a seizure disorder. False  |
| 11 | Besides difficulties with communication and emotional attachment, what other problem(s) do children with ASD have? <i>Abnormal sensory registry</i>  |
| 12 | What does IFSP stand for? Individualized Family Service Plan   |
| 13 | How much of the Hamlet passage do you remember? Recite as much as you can.   |

## Session 4: APT-3 and Generalization Activity

## **Topic: Juggling Duties**

## Alternating and Divided Attention

#### Session 4 Objectives (50 minutes)

| V | Lecture topic   | Notes  | Time<br>Allotted |
|---|---|--|------------------|
|   | APT-3   | Refer to APT-3 Software.   | 30<br>Min        |
|   | Complete: APT-3 metacognitive and generalization activities  Review performance on APT- 3 software.  Discuss how various strategies can improve performance and discuss generalization to everyday activities.  Fill out clinician score sheet for current APT-3 session. | View performance on APT-3 Computer Program through View Data on Performance, then select the task to view or edit Current APT-3Program>History (View)>Task Data Over Time or Detailed Task Data.  For generalization activity, refer client to APT-3 Generalization Form and refer to APT-3 Generalization Form Examples in Appendix B.  Clinician will refer to Clinician Score Sheet in Appendix C to enter data.  For information on APT-3 sections, refer to APT-3 Manual (available on APT-3 drive).7 | 15<br>Min        |
|   | Homework: Check on homework status.   | Refer to Juggling Duties Challenges in Session 3.  | 5<br>Min         |

#### Session 5: Audio Recording and Zip Code Locations

#### **Topic: Juggling Duties** Alternating and Divided Attention Session 5 Objectives (50 minutes) $\overline{\mathbf{V}}$ **Notes** For this session, you will Time need 3 1-minute audio Lecture topic Allotted recordings (not included) with accompanying comprehension questions. Homework: Discuss completed homework Refer to Juggling Duties Challenges in assignments. 5 Session 3. Min Specifically identify areas where breakdown **Activity**: Cancellation task with auditory distracter Allow client 1 minute to review questions in audio recording questions. Refer to Audio Recording Questions. Instruct client to complete location selected Refer to Zip Code Location and Zip Code 20 Map.with Zip Code Map while radio story plays. Min Refer to Internal Memory Strategies & Have client identify possible strategies to use External Memory Strategies in Session 3 during task. for ideas. Play audio recording. Play audio recording. Metacognition Have client complete Metacognitive Rating Scale. 15 Discuss performance on tasks. Refer to Metacognitive Rating Scale. min Highlight effect of completing a timed task. Discuss external and internal strategies. What strategies were used? Refer to Clinician's Helper: Goal Program wrap up Attainment Scaling. Refer to client's Review personal goals and the Goal Attainment Goal Attainment Scaling Forms (located 10 Scaling process. in the Goal Setting section in the front Min of the manual) Discuss the importance of generalization and

Refer to Score Summary.

application of learned skills.

#### Audio recording questions

Instruct client as follows:

You will hear a set of audio recordings and then answer the following questions. At the same time, you will complete the Zip Code Location task.

Refer to Zip Code Location.

Take 1 minute to review the questions before we begin.



Play chosen audio recordings

| Questions | Responses |
|-----------|-----------|
| 1         |           |
| 2         |           |
| 3         |           |
| 4         |           |
| 1         |           |
| 2         |           |
| 3         |           |
| 4         |           |
| 1         |           |
| 2         |           |
| 3         |           |
| 4         |           |

#### Clinician's helper: goal attainment scaling

See Appendix D for examples.

I. Purpose= Measures goal achievement/progress.
Rated on a continuum:

| +2        | +1        | 0        | -1               | -2        |
|-----------|-----------|----------|------------------|-----------|
| much more | somewhat  | expected | somewhat         | much less |
| than      | more than | outcome  | less than        | than      |
| expected  | expected  |          | expected         | expected  |
|           |           |          | This is baseline |           |
|           |           |          | for constructing |           |
|           |           |          | GAS goals        |           |

- II. How to construct or revise GAS goals:
  - A. Construct goals using **SMART** 
    - 1. **S**pecific
    - 2. **M**easurable
    - 3. Attainable in the amount of time that client has in SCORE
    - 4. **R**ealistic for completion during engagement in SCORE
    - 5. Timely
  - B. Prioritize goals from most important to least important (goal number one is most important)
  - C. For each goal, first define where client is currently performing (-1 on GAS scale)
  - D. After current performance spelled out, define expected level of outcome (0 on scale)
  - E. After expected level of outcome spelled out, define +1 and +2 goals
  - F. After +1 and +2 goals spelled out, define -2 goals
  - G. Follow-up/review at the end of each week

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## **Appendix A: Acronyms**

APT Attention Processing Training
ASD Autism Spectrum Disorder

CAOT Canadian Association of Occupational Therapists
COPM Canadian Occupational Performance Measure

CP clinician prompted (strategy use)

DoD Department of Defense
GAS Goal Attainment Scaling

MPT Matching Person & Technology
mTBI mild traumatic brain injury
OEF Operation Enduring Freedom
OIF Operation Iraqi Freedom

OND Operation New Dawn (new name for OIF)
PQRST preview, question, read, state/summary, test
SCORE Study of Cognitive Rehabilitation Effectiveness

SI self-initiated (strategy use)

SMART specific, measurable, attainable, realistic, timely (goals)

SQ3R survey, question, read, recall/recite, review

TBI traumatic brain injury

VA Department of Veterans Affairs

## Appendix B: APT-3 Generalization Form Examples

Below are examples of how each APT-3 area can be related to everyday tasks that you encounter. You may refer to these examples when completing your APT-3 Generalization Form<sup>7,8</sup>

| Basic<br>Sustained                         | <ul> <li>The ability to maintain attention during continuous repetitive activities</li> <li>Listening for your name in roll call</li> <li>Listening to the traffic report for your route home</li> <li>Listening for business closures on the news following an ice storm</li> <li>Reading the paper</li> <li>Sorting emails during your 30 minutes of administration time</li> </ul>                                       |
|--|---|
| Selective<br>Attention                     | <ul> <li>Selectively processing target information while inhibiting responses to non-target information</li> <li>Listening to your spouse in a busy waiting room</li> <li>Reading emails on your smartphone in a noisy area</li> <li>Filling out paperwork in a busy office</li> <li>Doing tasks in your office with construction next door</li> <li>Making dinner, with your children playing in the background</li> </ul> |
| Executive<br>Control,<br>Working<br>Memory | Process for holding onto and manipulating information in one's head such as during mental calculations  Determining a tip at a restaurant  Identifying an alternate route home  Determining travel departures and arrival times (especially when changing time zones)  Converting measurements while baking or building   |

| Executive<br>Control<br>Suppression  | <ul> <li>Ability to control impulsive responding</li> <li>Not hitting the gas when a light turns green and there is a car in front of you</li> <li>Speaking before it is your turn, or interrupting in a conversation</li> </ul> |
|--|--|
| Ability to shift one's focus of attention (between an tasks)  Executive Control Alternating  Answering the phone and responding to during your 30-minute break |  |

| You may use these basic titles when filling out your APT3 Generalization Form |  |  |   |  |  |
|---|--|--|---|--|--|
|   | Sustained Attention<br>Auditory & Visual |  | Suppression (inhibition)<br>Auditory & Visual |  |  |
|   | Selective Attention                      |  | Alternating Attention<br>Auditory             |  |  |
|   | Working Memory                           |  | Alternating Attention<br>Visual               |  |  |

# **Appendix C: Clinician Score Sheet**<sup>7</sup>

| Client Name: APT – 3 Level:         |                        |                        |                  | S   | CORE Week         |               |                          |                  |
|-------------------------------------|------------------------|------------------------|------------------|---|-------------------|---------------|--------------------------|------------------|
|                                     | Cl                     | inician Score          | Sheet: P         | erformance Summary Ac   | ross Trials       |               |                          |                  |
| Task Variables Speed: SLOW/FAST Cli | nician Voice:          | MALE                   | /FEMAI           | LE  |                   |               |                          |                  |
| Date Version                        | Trial                  | Error Patter Start End | rn               | Strategies Observed** (See key below) (SI) =self-initiated strate | eov use           | Client R      | ating                    |                  |
|                                     |                        | Delayed<br>Random      |                  | (CP)=clinician prompte  |                   | Effort (1-10) | Motivatio<br>n<br>(1-10) | Accuracy (1-100) |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
|                                     |                        |                        |                  |   |                   |               |                          |                  |
| **Strategies Observed               |                        |                        |                  |   |                   |               |                          |                  |
| Task Completion                     |                        |                        |                  | ation/Self Efficacy   | Task Understan    |               |                          |                  |
| Re-Auditorizing (Re-Aud)            | <b>Br</b> eathing (Br) | )                      | Workin<br>(Goal) | ng toward a <b>goal</b>   | Repeating instruc | ctions (Rep   | <b>)</b>                 |                  |
| Visualizing (Vis)                   | Pacing (Pace)          | )                      | Self-ta          | lk (Talk)   | Writing a remind  | er (Wrt)      |                          |                  |
| Verbal self-cueing (Verb)           | Body alert (Be         |                        |                  | ds self (Rew)   |                   | , ,           |                          |                  |
| Counting on <b>fing</b> ers (Fing)  | Looking at scr         | ,                      |                  | ing/Relaxation (Br)   |                   | -             |                          | -                |
| Closing eyes (Eyes)                 |                        |                        | Clinici          | an encouragement (Cl)   |                   |               |                          |                  |
| Notes:                              |                        |                        |                  |   |                   |               |                          |                  |

# Appendix D: Goal Attainment Scaling Goal Examples

| Goal: | I will improve my attention in order to read my college coursework without getting                       |
|-------|--|
|       | distracted   |
| +2    | I will read my college textbook for 60 minutes before requiring a 10 minute break                        |
| +1    | I will read my college textbook for 45 minutes before requiring a 10 minute break                        |
| 0     | I will read my college textbook for 30 minutes before requiring a 5-10 minute break                      |
| -1    | I read my college textbook for 20 minutes before requiring a 5-10 minute break                           |
| -2    | I will be able to read my college textbook for less than 20 minutes before requiring a 5-10 minute break |

| Goal: | I will improve efficiency of completing tasks at work with fewer distractions and         |  |  |  |  |
|-------|---|--|--|--|--|
|       | better time management.   |  |  |  |  |
| +2    | I will be able to work on work assignments (at desk and on the computer) for 60 minutes   |  |  |  |  |
|       | before requiring a 10 minute break  |  |  |  |  |
| +1    | I will be able to work on work assignments (at desk and on the computer) for 45 minutes   |  |  |  |  |
|       | before requiring a 5 minute break   |  |  |  |  |
| 0     | I will be able to work on work assignments (at desk and on the computer) for 35 minutes   |  |  |  |  |
|       | before requiring a 5 minute break   |  |  |  |  |
| -1    | I work on work assignments (at desk and on the computer) for 25 minutes before requiring  |  |  |  |  |
|       | a 5 minute break  |  |  |  |  |
| -2    | I will be able to work on work assignments (at desk and on the computer) for less than 25 |  |  |  |  |
|       | minutes before requiring a 5 minute break   |  |  |  |  |

| Goal: | I will be able to pay attention to what my spouse tells me and remember more of what I'm told.          |
|-------|---|
| +2    | I will repeat the information told to me in conversations immediately, independently                    |
| +1    | I will repeat the information told to me in conversations immediately with a minimal cue from my spouse |
| 0     | My spouse will have to remind me 1 time, the information provided during conversations                  |
| -1    | My spouse reminds me 2 or more times, information provided during conversations                         |
| -2    | My spouse will remind me of information from conversations daily and complete the tasks that I forget   |

| Goal: | I will remember to take my medications without cues from my spouse or family.                              |
|-------|--|
| +2    | I will remember my medication with my alarms and no reminders from my spouse                               |
| +1    | I will remember my medication with my alarms and my spouse will have to remind me less than 4 times a week |
| 0     | My spouse will have to remind me 1 time per day of my medications  |
| -1    | My spouse reminds me 2 or more times per day of my medications   |
| -2    | My spouse will gives me my medications each dose, each day   |