

Clinical Quality Management

Implementing DHA-PM 6025.13



Learning, Implementation & Sustainment Checklist

MTF Commander/Director Actions	Learning, Implementation, and Sustainment Activities
<p><input type="checkbox"/> Define and communicate a plan for implementation and sustainment of the DHA-PM 6025.13 at the MTF</p>	<p><input type="checkbox"/> Review and identify requirements and expectations for DHA-PM 6025.13 Clinical Quality Management (CQM) functional capability</p> <p><input type="checkbox"/> Consider using small and large group discussion with subject matter experts in each CQM Program to identify the current state, roles and responsibilities and actions to accomplish the requirements and expectations of the DHA-PM 6025.13 for each Program</p> <p><input type="checkbox"/> Identify barriers and challenges, with mitigation strategies, to implementation and sustainment</p> <p><input type="checkbox"/> Develop, implement, and monitor the plan</p>
<p><input type="checkbox"/> Ensure all relevant CQM staff have accessed program/role appropriate materials to enhance learning, implementation and sustainment of DHA-PM 6025.13 for all CQM Programs:</p> <ul style="list-style-type: none"> • DHA-PM 6025.13 • Learning Events: Briefing slides and recordings • Implementation Guides • Frequently Asked Questions/Fact Sheets • List of Points of Contact <p><input type="checkbox"/> Ongoing learning events; opportunities to liaison/consult with Program subject matter experts</p>	<p><input type="checkbox"/> Check with relevant CQM staff that they know where to locate DHA-PM 6025.13 learning materials and related resources. Ensure CQM staff know who to contact, should questions arise.</p> <p><input type="checkbox"/> Access materials using these links:</p> <ul style="list-style-type: none"> • www.health.mil/CQM offers resources to introduce and communicate DHA-PM 6025.13. • A CQM SharePoint page offers implementation resources. Visit info.health.mil & click the CQM Toolkit button.

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<input type="checkbox"/> Build awareness by communicating: <ul style="list-style-type: none"> • Key messages and talking points • “Top 10” changes relative to the DHA-PM 6025.13 	<input type="checkbox"/> Access materials at: www.health.mil/CQM
<input type="checkbox"/> Introduce DHA-PM 6025.13 to MTF staff and establish expectations relative to implementation to: <ul style="list-style-type: none"> • <i>General staff</i> • <i>Licensed professionals</i> 	<input type="checkbox"/> Access materials via DHA LaunchPad: info.health.mil (click the CQM Toolkit button)
<input type="checkbox"/> Seek feedback to address questions and concerns and gauge the effectiveness of implementation and sustainment of DHA-PM 6025.13 <input type="checkbox"/> Utilize feedback to inform effective implementation and sustainment of MTF CQM functional capability as outlined in DHA-PM 6025.13	<input type="checkbox"/> Collect feedback from staff. Examples of feedback mechanisms to consider: <ul style="list-style-type: none"> • Perform Safety Leadership Rounds: <ul style="list-style-type: none"> ◦ Access Leadership Engagement Toolkit: https://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Patient-Safety-Products-And-Services/Toolkits • Execute Daily Safety Briefings: <ul style="list-style-type: none"> ◦ Access Leadership Engagement Toolkit: https://www.health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Patient-Safety-Products-And-Services/Toolkits • Carry out informal or formal pulse checks