

TRICARE® AND FEDERAL BENEFITS

# OPEN SEASON 2019

## Ends on Dec. 9!

Open Season and BWE Annex

A Part of the Take Command Campaign

November 2019



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# OPEN SEASON 2019

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BWE ENROLLMENT  
ISSUE

KEY MESSAGES  
TRICARE

KEY MESSAGES  
FEDVIP

OPEN SEASON  
LOGOS/ VIDEO

OPEN SEASON ELIGIBILITY  
INFOGRAPHICS

OPEN SEASON  
SOCIAL MEDIA

ARTICLES

FEDVIP VISION

## BWE ENROLLMENT ISSUE

The Beneficiary Web Enrollment (BWE) platform is experiencing technical issues and TRICARE beneficiaries seeking to enroll in or switch health plans during Open Season should do so by phone or mail. Products below contain additional information about Open Season enrollment actions.

### Facebook Post



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### BWE Enrollment Issues, FEDVIP Not Affected

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### BWE Enrollment Issues

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### Facebook Story

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### Instagram Post

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**UPDATED : AS OF 11/25/19**

## KEY MESSAGES — TRICARE OPEN SEASON

Open season is an **annual period when you can enroll in or change health plans for the next year, for any reason.** Now is a good time to determine if you or your family want to make any changes to your current health plan coverage.

**For example, you plan to grow your family and decide to change from TRICARE Prime to TRICARE Select.**

### During TRICARE Open Season you can:

- ✓ **Enroll in a plan:** If you're eligible for a TRICARE Prime option or TRICARE Select, you can enroll for 2020 coverage.
- ✓ **Change plans:** If you're already enrolled in a TRICARE Prime option or TRICARE Select, you can switch plans for 2020 coverage.
- ✓ **Do nothing:** You don't have to re-enroll in the same plan every year. If you like the plan you have, you don't need to take any action.

### Enroll or make changes **online, by mail, or via telephone:**

- ✓ Beneficiary Web Enrollment (BWE) **Currently experiencing technical difficulties**
  - ~~Log in to milConnect at <https://milconnect.dmdc.osd.mil>, click on the "Benefits" tab, and then click on "Beneficiary Web Enrollment (BWE)" from the menu.~~
- ✓ Beneficiaries who already used BWE to change their health plan(s) during TRICARE Open Season will have their enrollment request processed manually.
- ✓ Call your regional contractor  
Health Net Federal Services (TRICARE West):  
**1-844-866-9378**  
Humana Military (TRICARE East):  
**1-800-444-5445**  
Overseas:  
**[TRICARE-overseas.com/contact-us](http://TRICARE-overseas.com/contact-us)**
- ✓ Mail in your Enrollment Form  
Download TRICARE Prime or TRICARE Select enrollment forms at: **[www.tricare.mil/openseason2019](http://www.tricare.mil/openseason2019)**



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## KEY MESSAGES — FEDERAL BENEFITS OPEN SEASON

### Enrolling in FEDVIP:

- ✓ FEDVIP is managed by the U.S. Office of Personnel Management (OPM).
- ✓ TRICARE beneficiaries must be eligible to enroll in FEDVIP.
- ✓ Federal Benefits and TRICARE Open Season take place during the same time.
  - Online enrollment through [www.benefeds.com](http://www.benefeds.com) is available.
  - The BENEFEDS call center (1-877-888-FEDS/ 1-877-888-3337).
  - For beneficiaries overseas, call +1-571-730-5942.

### FEDVIP Dental (Retirees):

- ✓ Eligible TRICARE beneficiaries can enroll in FEDVIP for dental coverage during open season.
- ✓ FEDVIP offers a range of plans from ten dental carriers, which provide comprehensive dental coverage, and vary in cost — select the right coverage for you and your family.

### FEDVIP Vision:

- ✓ If you want to enroll in a FEDVIP vision plan, you need to take action during open season.
- ✓ If you're already enrolled and don't want to change your plan, you don't have to take any action.
- ✓ You must be enrolled in a TRICARE health plan to enroll in a FEDVIP vision plan.
- ✓ Visit [www.tricare.mil/vision](http://www.tricare.mil/vision) to learn more and to sign up for email alerts.



## FEDERAL EMPLOYEES DENTAL AND VISION INSURANCE PROGRAM (FEDVIP)



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## OPEN SEASON LOGO

These are the official logos for open season communications that you can use to brand your materials. **Please maintain brand integrity and use the provided logo as is.** It is **not permitted** to stretch, skew, or alter the colors of the logo.

TRICARE Open Season Primary Logo



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TRICARE Open Season Logo Option



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TRICARE Open Season YouTube Video



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## ELIGIBILITY INFOGRAPHIC

Use these products on your digital platforms, or link to it in digital communications (e.g., email, social media, website, local news site). Print these infographics (8.5 x 11 or 11 x 17) and share in common areas.

Instagram Post

DOWNLOAD

8.5x11 Printable Flyer

DOWNLOAD

11x17 Print and Digital Flyer

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### OPEN SEASON SOCIAL MEDIA

Use a rotation of the social media graphics below and share on your platforms.

#### Animated GIFs



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DOWNLOAD



DOWNLOAD

#### Twitter & Facebook Banners

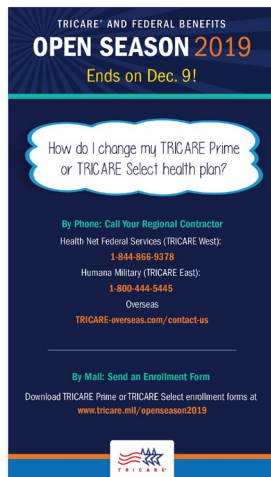


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#### Facebook Story



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#### Facebook Post



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#### Instagram Post



DOWNLOAD

#### Social Media Post



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## ARTICLE

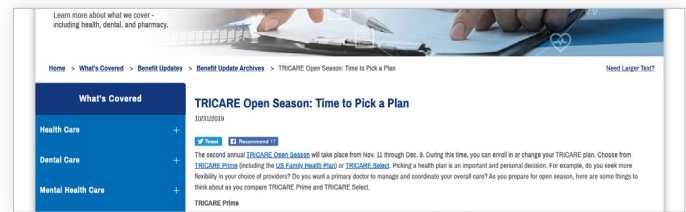
Print out to share, link to in social media, or include a link in digital communications. Below is an example of the article on the TRICARE website (TRICARE.mil).

### Compare 2020 FEDVIP Plans and Costs, Prepare for Open Season



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### TRICARE Open Season: Time to Pick a Plan



DOWNLOAD

### Open Season for FEDVIP Dental and Vision Coverage Starts Soon



DOWNLOAD

### Almost Time to Act: TRICARE Open Season, Federal Benefits Open Season Begins Nov. 11



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## BACKGROUND

Starting in 2019, family members of Active Duty Service Personnel (including U.S. Coast Guard), Retirees and family members, National Guard & Reservists and family members, and those entitled to TRICARE for Life (TFL) can purchase vision insurance through the Federal Employees Dental and Vision Insurance Program (FEDVIP).

### Facebook Story



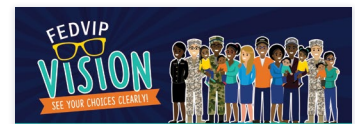
DOWNLOAD

### Facebook Post



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### Infographic 11 x 16



Starting in 2019, eligible beneficiaries can enroll in vision insurance through the FEDERAL EMPLOYEES DENTAL AND VISION INSURANCE PROGRAM (FEDVIP).

4 VISION CARRIERS: BlueCross BlueShield of Michigan, United Vision, EyeMed, and Contact Lens. PLANS MAY INCLUDE: Routine Eye Exams, Glasses, and Contact Lenses. NOV. 11 THROUGH DEC. 9, 2019 OPEN SEASON.

FEDVIP offers a range of plans from **flexible** carriers that vary in coverage and cost – and a plan that's right for your family! If you want to enroll in a FEDVIP vision plan, you need to take action during open season, which runs from **Nov. 11 through Dec. 9, 2019**.

To learn more about FEDVIP and how to enroll during open season, visit:

[www.TRICARE.mil/vision](http://www.TRICARE.mil/vision)

I AM...	WHAT IT MEANS...
Active Duty Service Member	You do <b>not</b> qualify to purchase a FEDVIP vision plan. You will continue to get care as you do now.
Active Duty Family Member enrolled in TRICARE Prime® or TRICARE Select®	You <b>do</b> qualify to purchase a FEDVIP vision plan. Visit <a href="http://www.TRICARE.mil/vision">www.TRICARE.mil/vision</a> to learn more about FEDVIP vision, and how to enroll during open season.
Retiree and retiree family member eligible for or enrolled in TRICARE Prime® or TRICARE Select®	You <b>do</b> qualify to purchase a FEDVIP vision plan. Visit <a href="http://www.TRICARE.mil/vision">www.TRICARE.mil/vision</a> to learn more about FEDVIP vision, and how to enroll during open season.
TRICARE for Life beneficiaries with Medicare Parts A and B	You <b>do</b> qualify to purchase a FEDVIP vision plan. Visit <a href="http://www.TRICARE.mil/vision">www.TRICARE.mil/vision</a> to learn more about FEDVIP vision, and how to enroll during open season.
Eligible Guard and Reserve members and family enrolled in TRICARE Reserve Select (TRS)	You <b>do</b> qualify to purchase a FEDVIP vision plan. Visit <a href="http://www.TRICARE.mil/vision">www.TRICARE.mil/vision</a> to learn more about FEDVIP vision, and how to enroll during open season.
Eligible Retired Guard and Reserve members and family enrolled in TRICARE Retiree Reserve (TRR)	You <b>do</b> qualify to purchase a FEDVIP vision plan. Visit <a href="http://www.TRICARE.mil/vision">www.TRICARE.mil/vision</a> to learn more about FEDVIP vision, and how to enroll during open season.

Routine eye exams can detect eye disease and other general health problems. FOCUS ON BETTER EYE HEALTH FOR YOUR FAMILY. LEARN MORE ABOUT FEDVIP VISION.

To learn more about FEDVIP vision, and how to enroll during open season, visit [www.TRICARE.mil/vision](http://www.TRICARE.mil/vision)

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### Infographic 8.5 x 11



Starting in 2019, eligible beneficiaries can enroll in vision insurance through the FEDERAL EMPLOYEES DENTAL AND VISION INSURANCE PROGRAM (FEDVIP).

Nov. 11 – Dec. 9 2019

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To learn more about FEDVIP vision, and how to enroll during open season, visit [www.TRICARE.mil/vision](http://www.TRICARE.mil/vision)

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### Instagram Posts



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