

## Patient Safety Program

## LEARNING UPDATE

A Summary of Patient Safety Learning Activities



# About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [eBulletin](#) and the [Calendar of Events](#) section on the DoD PSP web site to get the latest details and confirm information provided here.

## PATIENT SAFETY On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

### On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course

This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

### On-Demand eLearning: Patient Safety Reporting: Intermediate Course\*

Targeted to Patient Safety Managers and other Military Treatment Facility (MTF) staff already familiar with basic functionalities of the Patient Safety Reporting System, this course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in the PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

### On-Demand eLearning: Root Cause Analysis\*

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

## PATIENT SAFETY LEARNING CIRCLES

*In-person or web-based forums focused on a specific topic*

### TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)

Please check our [Calendar of Events](#) for updates on this webinar.

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### Accreditation and Certification Webinars – The Joint Commission

**Note:** There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

### The Right Care, Right Setting, and Right Time of Hospital Flow – Institute for Healthcare Improvement (IHI)

March 9, 2017 from 2 p.m. to 3 p.m. EST

### Speakers:

- Frederick C. Ryckman, MD, professor of surgery, senior vice president medical operations, Cincinnati Children's Hospital Medical Center (CCHMC)
- Uma R. Kotagal, MBBS, MSc, executive lead community and population health, CCHMC
- Pat Rutherford, RN, MS, vice president, IHI

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## Patient Safety Awareness Week Events

**2017**  
**PATIENT SAFETY**  
**AWARENESS WEEK**  
**March 12-18**

**Joint VA/DoD Webinar Series: PSP Session**  
March 15, 2017 from 12:30 p.m. to 2 p.m. EDT

### Speakers:

- Naval Hospital Pensacola – "Hepatitis C Evaluation Prevention and Cure (H.E.P.C.) Program"
- Carl R Darnall Army Medical Center – "Optimizing Asthma Management"
- Naval Medical Center San Diego – "Oxytocin Protocol"

For more information, please visit the PSLC Calendar of Events.

**The Voice of the Patient and the Public – National Patient Safety Foundation (NPSF)**  
March 15, 2017 from 2 p.m. to 3 p.m. EDT

Complimentary NPSF Professional Learning Series webcast in conjunction with Patient Safety Awareness Week and moderated by NPSF CEO and President Dr. Tejal Gandhi.

### Speakers:

- Marshall Allen, Reporter, ProPublica
- Rosemary Gibson, senior advisor, The Hastings Center
- Martin J. Hatlie, JD, president & CEO, Project Patient Care

[Learn more](#)

**Joint VA/DoD Webinar Series: PSP Session**  
March 16, 2017 from 12:30 p.m. to 2 p.m. EDT

### Speakers:

- Naval Medical Center San Diego
- "A Standardized Nurse Initiated Protocol to Improve Management of Severe Hypertension in Pregnancy"
- "Postpartum Hemorrhage Reduction Through Implementation of a PPH Treatment Bundle"

For more information, please visit the PSLC Calendar of Events.

**Healthcare Resolution/Disclosure – ECRI Institute**  
March 23, 2017 from 1 p.m. to 2 p.m. EDT

### Speakers:

- Lee Patrick, RN, BHA, MBA, CPHRM, HEM, CPASRM, patient safety analyst/consultant, ECRI Institute
- Barbara Moidel, MHS

**ECRI**Institute  
The Discipline of Science. The Integrity of Independence.

For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

**Better Care for Patients with Complex Needs – Institute for Healthcare Improvement (IHI)**  
March 23, 2017 from 2 p.m. to 3 p.m. EDT

### Speakers:

- Kedar Mate, MD, chief innovation and education officer, IHI
- Jose Figueroa, MD, MPH, instructor of medicine, Harvard Medical School; associate physician, Brigham and Women's Hospital
- Marian Bihrl Johnson, MPH, director of innovation, IHI

[Learn more](#)

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**Implementation of Best Practices for Safer Insulin Pen Use: Stories from the Frontline – Institute for Safe Medication Practices (ISMP)\***

March 28, 2017 from 1:30 p.m. to 3 p.m. EDT

A variety of insulin pen injectors, collectively called "pens," are currently available in the U.S., with more products and concentrations becoming readily available every year. A number of hospitals have been significantly concerned about the use of pen devices because of the potential for blood-borne pathogen transmission if the pen device would be accidentally used on more than one patient. Such inadvertent multi-patient use of pen devices has been widely publicized in the media, effecting thousands

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of patients as far back as 2009.

Join ISMP and expert faculty as they describe the challenges faced at their organizations to ensure the safety of insulin pen use, and the steps they each have taken to implement best practices to enhance the safety of insulin pen use. In addition, our speakers will describe a number of risk identification measures used to alert practitioners to the potential use of an insulin pen on more than one patient.

### Speakers:

- Amy F. Rosenberg PharmD, BCPS, medication safety specialist, Shands at the University of Florida, Department of Pharmacy Services
- Melissa Carlson PharmD, BCPS, assistant director of clinical services and medication safety officer, University of Minnesota Medical Center

### Moderator:

- Michael Cohen, RPh, MS, ScD (hon), DPS (hon), FASHP, president, ISMP, Horsham, Pa.

This webinar is approved for 1.5 hours of Pharmacy Continuing Education and 1.0 hour of Nursing Continuing Education.

[Learn more](#)

### Certified Professional in Patient Safety Review – National Patient Safety Foundation (NPSF)\*\*

March 31, 2017 from 10 a.m. to 5 p.m. EDT

Live webinar for experienced patient safety professionals who plan to take the Certified Professional in Patient Safety (CPPS) examination, to help prepare for the exam.



Participation in this course will provide attendees with the opportunity to:

- Review in depth the five patient safety domains, following the exam content outline
- Discuss patient safety scenario examples similar to actual exam questions
- Assess their own level of preparedness for the exam and address additional areas for self-study

### Featured Faculty:

- Mark Jarrett, MD, MBA, CPPS, senior vice president & chief quality officer, associate chief medical officer, Northwell Health; Professor of Medicine, Hofstra – Northwell Health School of Medicine
- Judy Milne, MSN, RN, CPHQ, CPPS, patient safety officer, Duke University Hospital

### Moderator:

- John B. Hertig, PharmD, MS, CPPS, associate director, Purdue University College of Pharmacy Center for Medication Safety Advancement

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### Who's Your Health Care Proxy? – Institute for Healthcare Improvement (IHI)

April 6, 2017 from 2 p.m. to 3 p.m. EDT

### Speaker:

- Harriet Warshaw, executive director, The Conversation Project

[Learn more](#)



### Creating Age-Friendly Health Systems – Institute for Healthcare Improvement (IHI)

April 20, 2017 from 2 p.m. to 3 p.m. EDT

### Speakers:

- Terry Fulmer, PhD, RN, FAAN, president, The John A. Hartford Foundation
- Kedar Mate, MD, chief innovation and education officer, Institute for Healthcare Improvement

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## Second Victim: Caring for the Caregiver – ECRI Institute

April 27, 2017 from 1 p.m. to 2 p.m. EDT

### Speaker:

- Maura Crossen-Luba, MPH, CPH, business development analyst/patient safety analyst, ECRI Institute



For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

*\*Denotes that activity is eligible for Continuing Education (CE) credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

*\*\*Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives complimentary access to webinars as a benefit of program membership. Check with your facility POC to obtain the member coupon code.*

**Don't wait to register for other PSP activities!**

*Click here to view the 2017 PSP Calendar:*

<http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

**Do you have a learning activity or networking opportunity that should be included?**

*E-mail us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).*

**To subscribe to have the Learning Update delivered to your inbox bi-monthly, go to:**

<http://goo.gl/9jXBk>