



**POST-TEST for DHA UBO and DQMC Program Webinar:
Patient Responsibility**
[broadcast 25 and 27 September 2024]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at [UBO Learning Center Archived Webinars](#) and then complete all of the 10 questions below. Submit your answers via e-mail to webmeeting@triafed.com with “Answers, Post Test **“Patient Responsibility”** in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to webmeeting@triafed.com.

1. Multiple Choice: Who are Patient Responsibility encounters billed to?
 - a. Guarantor
 - b. Treatment Facility
 - c. Patient
 - d. A + C

2. True or False: Centralized Receivables Service (CRS) is available to all billing entities.
 - a. True
 - b. False

3. Multiple Choice: Which of the following is **not** a Post-Action Work Queue?
 - a. Transferred CRS WI
 - b. NDAA 716 Review WI
 - c. RevSpring Statement
 - d. NDAA 716 CRS Waiting CFR

4. True or False: CRS processes only applies to MTFs with CRS access.
 - a. True
 - b. False

5. True or False: At the time of the presentation, there was \$10.5 million in the “CRS Encounter Review” queue.
 - a. True
 - b. False

6. Multiple Choice: Based on the “CRS Encounter Review” Chart, encounters need to be older than how many months to be validated?
 - a. 13
 - b. 15
 - c. 19
 - d. None of the above



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7. Multiple Choice: Encounters with a date of service on or after 6/21/2023 with a self-pay health plan and/or financial class; to include self-pay after insurance has been processed populate which queue for an MTF with CRS?
 - a. NDAA 716 CRS Review 'WI'
 - b. NDAA 716 CRS Waiting CFR
 - c. NDAA 615 CRS
 - d. All the above

8. True or False: Reports on the dashboard will not match the Discern Workqueue-Report.
 - a. True
 - b. False

9. True or False: If the Guarantor name and address populating the Patient Statement is incomplete, the Statement will be suspended in RevSpring.
 - a. True
 - b. False

10. Multiple Choice: Which of the following are Action Codes applicable under Tricare P&HP for Encounter?
 - a. D317 DOD Deny CRS
 - b. D319 DOD Deny NDAA 716
 - c. A + B
 - d. None of the above