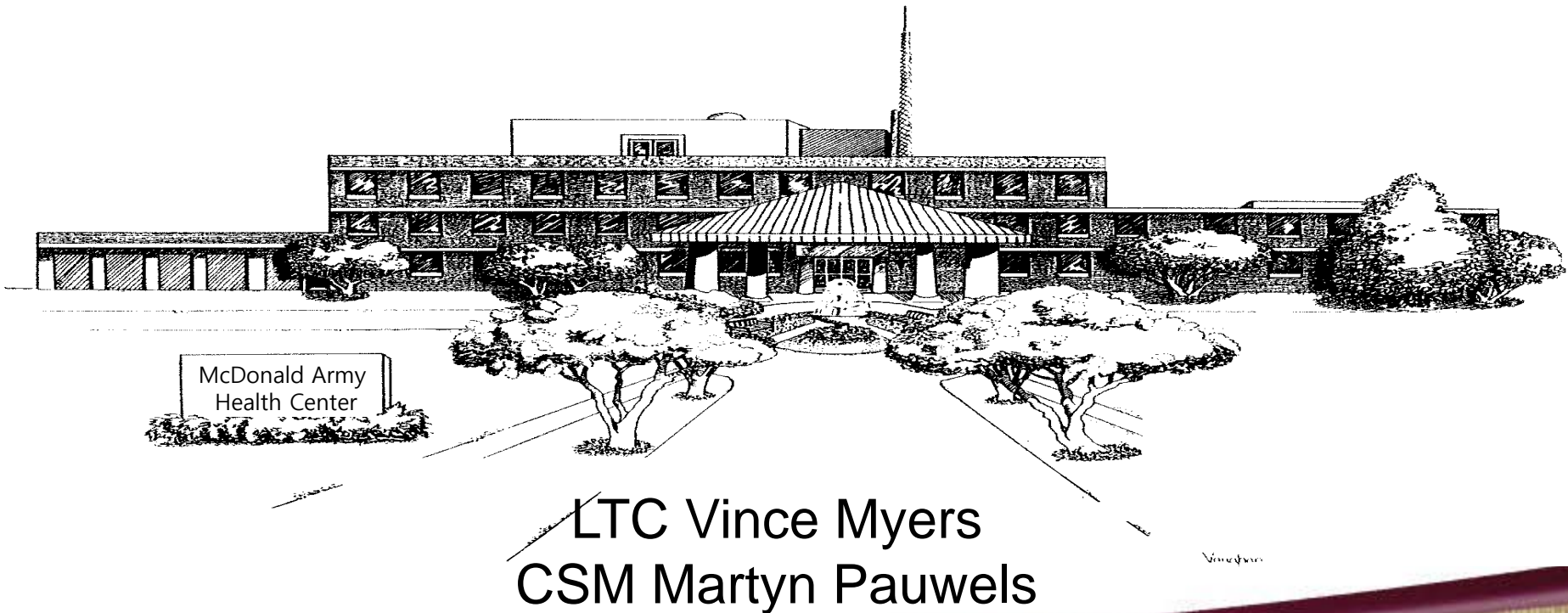




ARMY MEDICINE
One Team... One Purpose
Conserving the Fighting Strength Since 1775

McDonald Army Health Center Fort Eustis, Virginia





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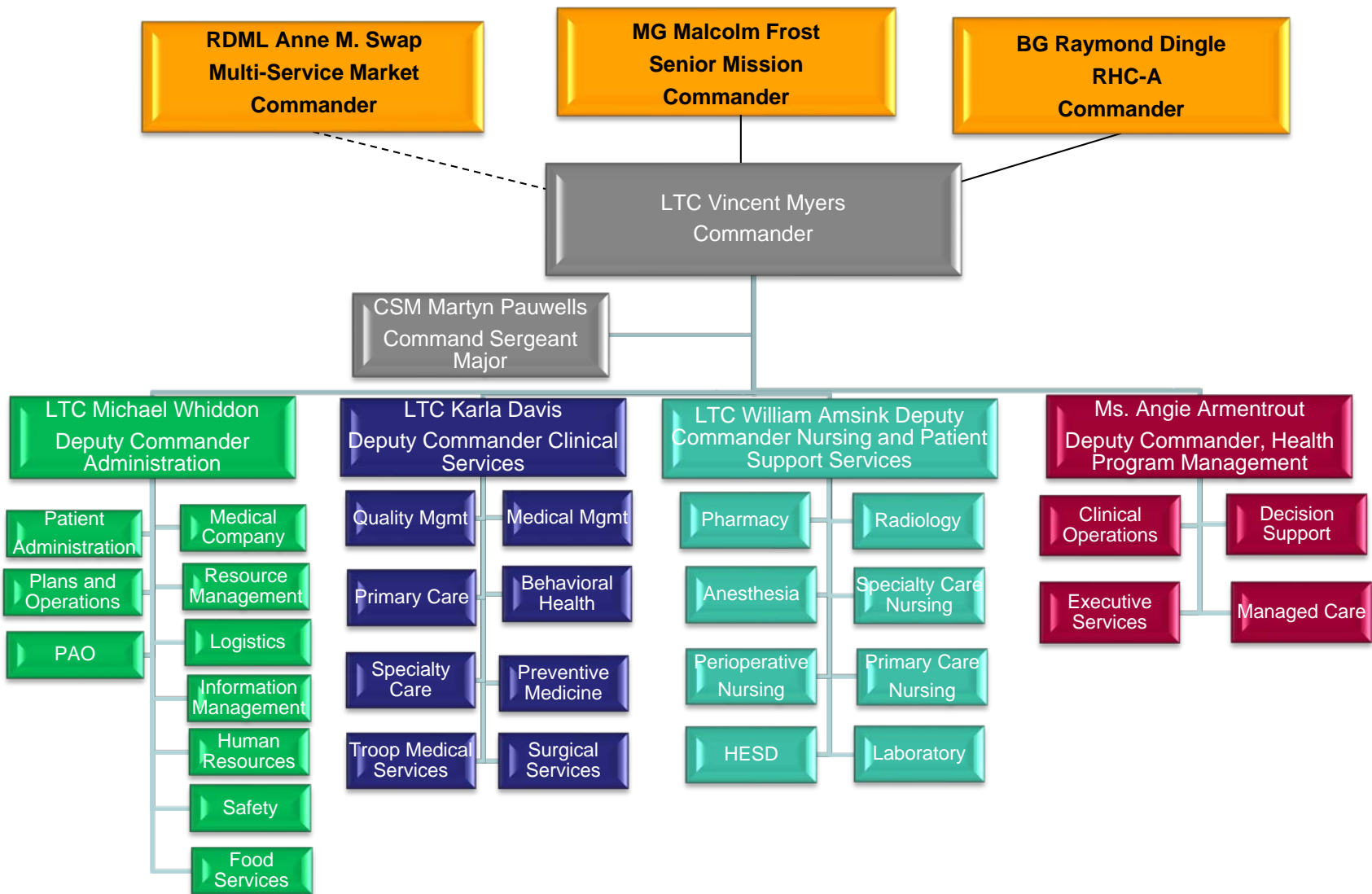
Mission and Vision Statement

Mission: Because we are passionate about the sacrifices made by our Service Members, Veterans, Retirees and Family Members, we provide first-class health care to the beneficiaries of the Tidewater Multi-Service Market and provide a nurturing, collaborative and positive work environment for the members of our MCAHC Family.

Vision: MCAHC is the leader in multi-service, collaborative care and dedicated to the health and well-being of our entire community.

Dignity and Respect

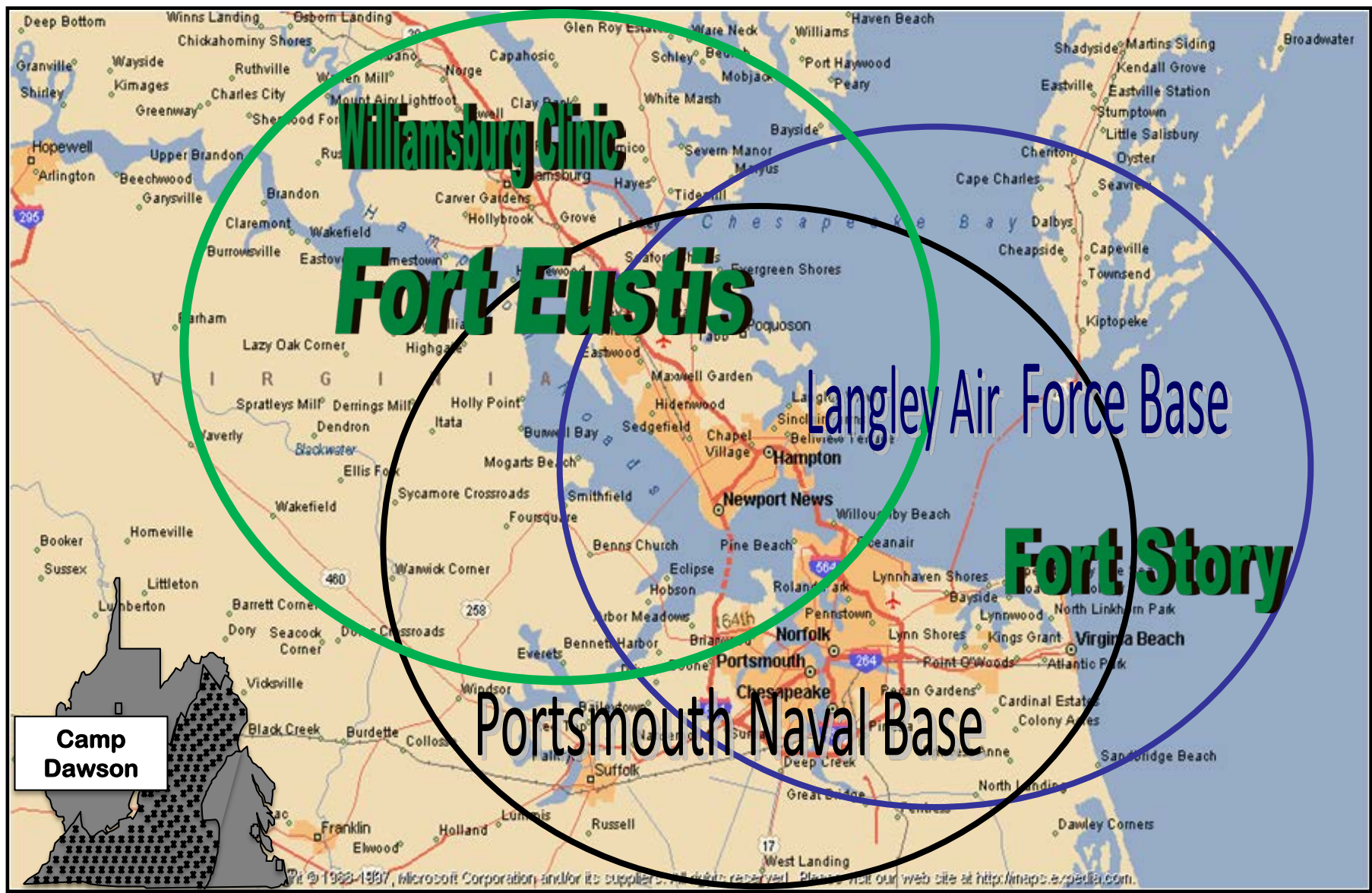






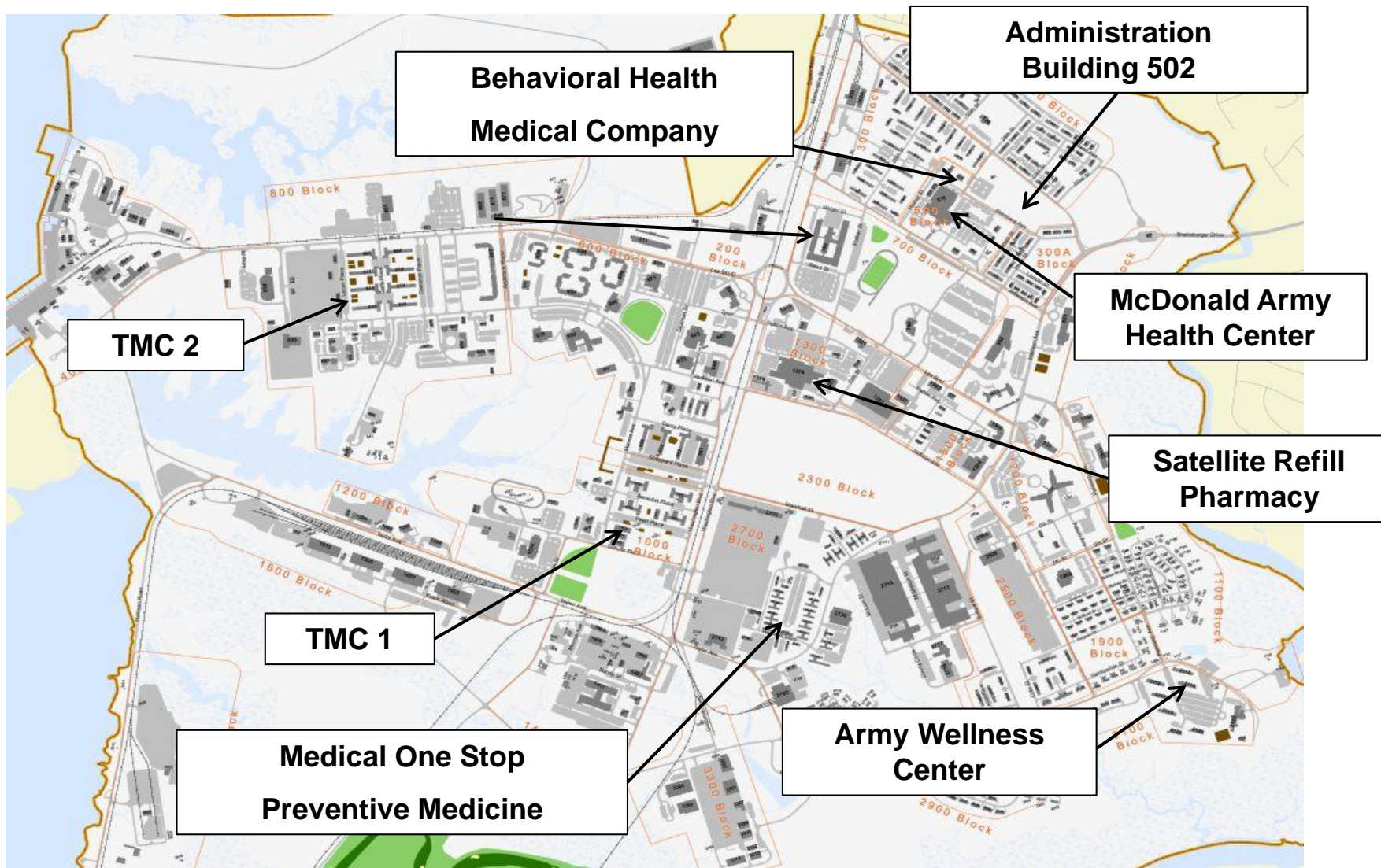
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Tidewater Military Health System (TMHS)





MCAHC Main Facilities





MCAHC AT A GLANCE

Staffing:

- AD/Reserve: 165
- DAC: 461
- Contract: 33
- WTU Closed August 2016

Beneficiaries Served:

- Eligible: 38,869
- MTF Enrolled: 23,996
 - AD: 5,239
 - ADFM: 10,072
 - Ret/Other: 8,685
 - PLUS: 1,547
- Network Enrolled: 1,742
 - AD: 44
 - ADFM: 276
 - Ret/Other: 1,422

Funding:

- Total Obligation Authority:
\$68,378,561

Facilities:

- 21 Buildings
- 235,628 square feet

Williamsburg Medical Home

- | | |
|--------------------------------|----------------------------------|
| ➤ Allergy | ➤ Operating Room |
| ➤ Behavioral Health | ➤ Orthopedics |
| ➤ Dental Clinic | ➤ Overseas Suitability Screening |
| ➤ Dermatology | ➤ Podiatry |
| ➤ Deployment Medical Readiness | ➤ Pharmacy |
| ➤ EFMP | ➤ Physical exams |
| ➤ Ears Nose & throat | ➤ Physical Therapy |
| ➤ Eye Clinic | ➤ Preventive Medicine |
| ➤ Family Health | ➤ Pulmonary |
| ➤ Gastroenterology | ➤ Radiology |
| ➤ General Surgery | ➤ Respiratory Therapy |
| ➤ Health Management | ➤ Sleep Disorders |
| ➤ Internal Medicine | ➤ Women's Health |
| ➤ Laboratory & Pathology | ➤ Aviation / Aerospace Medicine |
| ➤ Nutrition Care | ➤ Wellness Clinic |

A Typical Day at MCAHC:

- 15 Surgeries/GI cases
- 689 Primary Care visits
- 506 Specialty Care visits
- 945 Prescriptions Filled
- 848 Lab tests
- 140 Radiology Exams
- 3 Ambulance Runs
- 2 Staff Members Deployed
- 87 Soldiers per month processed through SRP Site

Major Units Supported:

- 7 Transportation BDE (Expeditionary)
- 128th Aviation Brigade
- TRADOC
- 93rd Signal Brigade
- 597th Transportation Brigade
- Army Training Support Center
- 733rd Mission Support Group
- **5,239** Active Duty Enrolled
- **2,100** Average Daily Student Load

As of: 23 Oct 17



▪ **Staffing:**

- AD: 4
- DAC: 6

▪ **Beneficiaries Served:**

- MTF Enrolled: 1,008
 AD: 706
 ADFM: 301
 Ret/Other: 1

▪ **Services Provided:**

- Primary Care Clinic
- Audiology Testing
- Lab Services
- Post Deployment Health Reassessment (PDHRA) / Periodic Health Assessment (PHA)
- Adult Immunizations
- Well Woman Exams
- Sick Call



▪ **A Typical Day at MCAHC:**

- 26 Primary Care visits
- 22 Prescriptions Filled
- 8 Laboratory Tests

▪ **Major Units Supported:**

- 11th Transportation Battalion
- 7th Transportation Group
- Army Reserve Center
- U.S. Army School of Music
- U.S. Marine Corps Training and Advisory Group
- Navy Undersea Warfare Center
- Shipboard Electronic Systems Evaluation Facility
- NATO Communication Logistical Activity
- Naval Special Warfare Group

- Active Duty Enrolled-**706**
- Active Daily Student Load-**104**



As of: 23 Oct 2017



- We have recently executed a lease for the Williamsburg Community Based Medical Home (CBMH)
- Planning for buildout began 3rd week of October 2017
- Projected opening: Summer 2018
- Projected Enrollment approximately 6,400





MCAHC FY17 closeout:

- Specialty Care closed out at 110.8%
- Primary Care closed out at 91.4%
- MCAHC rolling 12 month Perspective Payment System (PPS) Value was \$27,759,297 or 100.8% of projection
- Surgical Services Surgical Lines closed out with 87,746 Ambulatory Payment Classification (APC) achieved or approximately 99% of FY17APC target
- **Enrollment:** FY17 MCAHC Command Team projection was 24,712. MCAHC reached **97% of Performance Plan target**
- **Access to Care:** Rolling 13 review MCAHC maintain access standards for Acute (24HR) and Future (FTR) appointments
- **CPAC/HR Time to Hire Partnership:** Time to hire **decreased from 260 days to 85 days** since February 2017
- **Coding:** Coders are performing 100% touch of all encounters. Thru the month of July facility met or exceeded standards in all areas of Coding, E&M, ICD, CPT



MCAHC OR Performance

72% Active Duty

Orthopedic Clinic

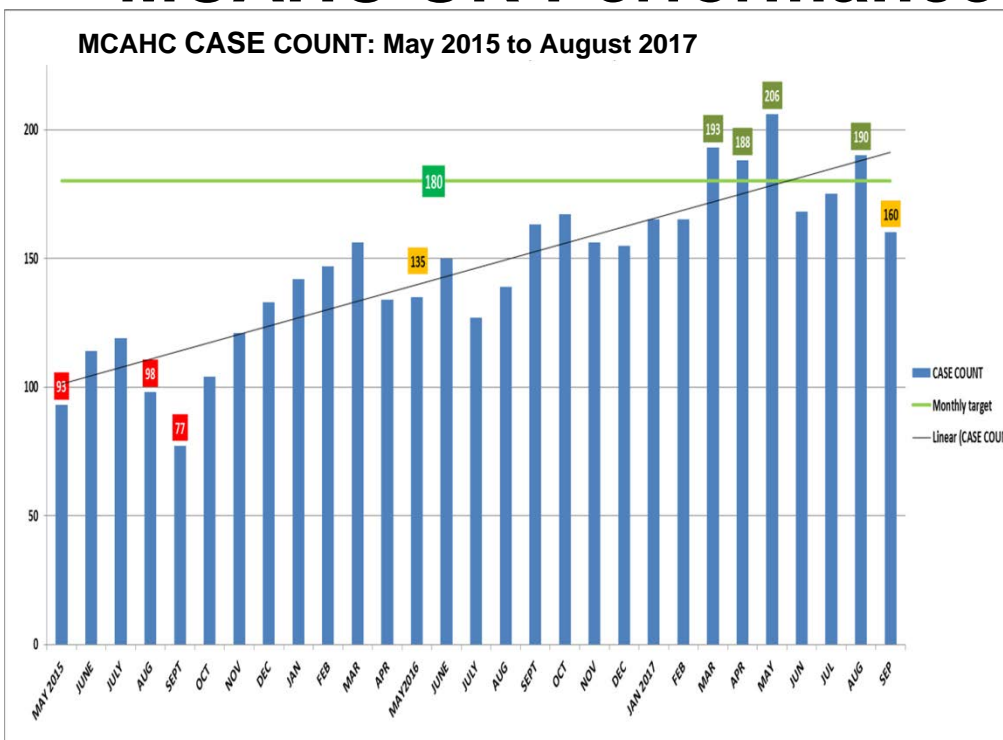
Treatment Offered:

Meniscus Tears, Knee and Shoulder Arthritis, Rotator Cuff Tears, Shoulder Impingement, Shoulder Instability, Ankle Sprains and Instability, AGL Tears, carpal Tunnel Syndrome, Fractures and Dislocations, Ganglion Cyst, Non-Steroidal Anti-Inflammatory Medications, Euflexxa (Hyaluronate) Injections, Steroid Injections, Casting/Splinting/Bracing of extremities.

Services Offered:

Rotator Cuff and Labral Repair, Shoulder Surgical Stabilization, Shoulder and Knee Arthroscopies, Knee Ligament Reconstruction, AGL Reconstruction, Carpal Tunnel Release, Trigger Finger Release, Ankle Ligament Repair, Simple Fracture Care, Platelet Rich Plasma Injections, OssaTron -High-energy shockwave treatment for lateral epicondylitis (non-invasive).

MCAHC CASE COUNT: May 2015 to August 2017



Ophthalmology Clinic

Services Offered:

Cataracts (MCAHC offers the upgraded intraocular lenses to include astigmatism correcting and bifocal lenses), Upper Eyelid Blepharoplasty, Brow Lifts, Pterygium Removal (offer pterygium removal with conjunctival autograft), Eyelid Excisional Biopsies, Chalazion Incision and Curettage, Laser treatment for retinal tears, diabetic retinopathy, glaucoma (SLT) etc. (Laser Refraction Surgery for Active Duty patients).

47% Active Duty

Ears, Nose, and Throat Clinic

Services Offered:

Myringotomy with tubes, Tonsillectomy, Adenoidectomy, Functional Endoscopy Sinus Surgery, Turbinate Reduction, Rhinoplasty, Polypectomy, Balloon Sinoplasty, Concha Bullosa, Excision of neck mass, Laryngoscopy, Eustachian Tube Dysfunction Procedures, Tongue clipping (Frenotomy).

48% Active Duty

General Surgery Clinic

Services Offered:

Vasectomies, Hemorrhoids, Gall Bladder Disease, (Laparoscopic cholecystectomy) Breast Masses, Lipomas, Abscesses, Circumcisions, Anal Fistulas, Hernias (Inguinal and Umbilical), Colonoscopies, Esophagogastroduodenoscopy, Sigmoidoscopy.

32% Active Duty

Women's Health Clinic

Services Offered:

Diagnostic Laparoscopy, Loop Electrosurgical Excision Procedure of the Cervix (LEEP), Intra Uterine Device Removal, Endometrial Biopsy, Transvaginal Hysterectomy, Laparoscopic Salpingo-Oophorectomy, Laparoscopic Bilateral Tubal Ligation and Essure Procedure, Dilation and Curettage (D&C), Hysteroscopy, Biopsy/Aspiration of Ovarian Cyst, Chromopertubation, Endometrial Ablation, Biopsy of Lesions, Bartholin cystectomy/Marsupialization, Insertion of Nexplanon, Anterior and Posterior Vaginal Wall Repair (Colporrhaphy), Labiaplasty, Hysterosalpingogram/Saline Sonogram.

100% Active Duty

Oral & Maxillofacial Surgery

Services Provided:

Wisdom Teeth Extractions, Extractions, Bone Grafts, Bone Augmentation, Maxillofacial procedures, Implants.

60% Active Duty

Podiatry Clinic

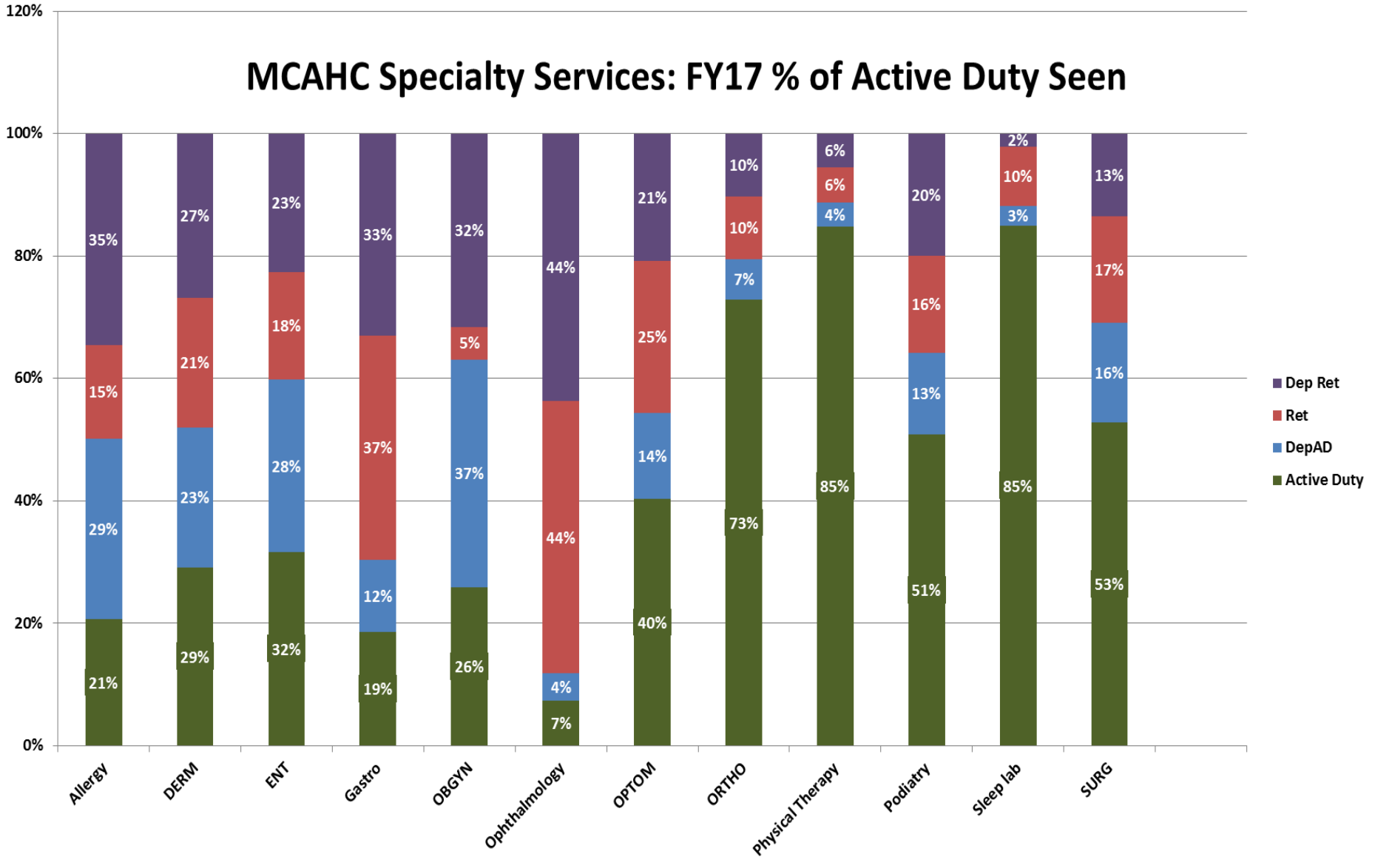
Services Offered:

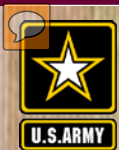
Non-Steroidal Anti-Inflammatory Medications, Steroid Injections, Casting/Splinting/Bracing, Ingrown Toe Nail Removal, Therapy Rich Plasma Injections, Hammer Toe Repair, Bunion surgery, Night splinting, Orthotics, OssaTron-High Energy Shockwave treatment for plantar fasciitis (non-invasive).



MCAHC Specialty Care

MCAHC Specialty Services: FY17 % of Active Duty Seen





- **Unit Readiness Initiatives**
- **Aging Infrastructure and Medical Campus Consolidation**
- **Provider Turnover**
- **Geographical Barriers (Bridges, Tunnels & Tolls)**



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Questions?

