FACT SHEET
VEC
VIRTUAL EDUCATION CENTER

DHA
Defense Health Agency ®

SOLUTION DELIVERY DIVISION

VEC is Software-as-a-Service (SaaS) platform that provides standardized patient education content to beneficiaries. The application extends the ability to engage millions of beneficiaries and effectively and efficiently promotes the Defense Health Agency goals of improved health and military readiness.

VEC is a web-based application used by medical providers to send personalized educational material to patients. These materials include videos, online articles on medical conditions, medications, and general health information.
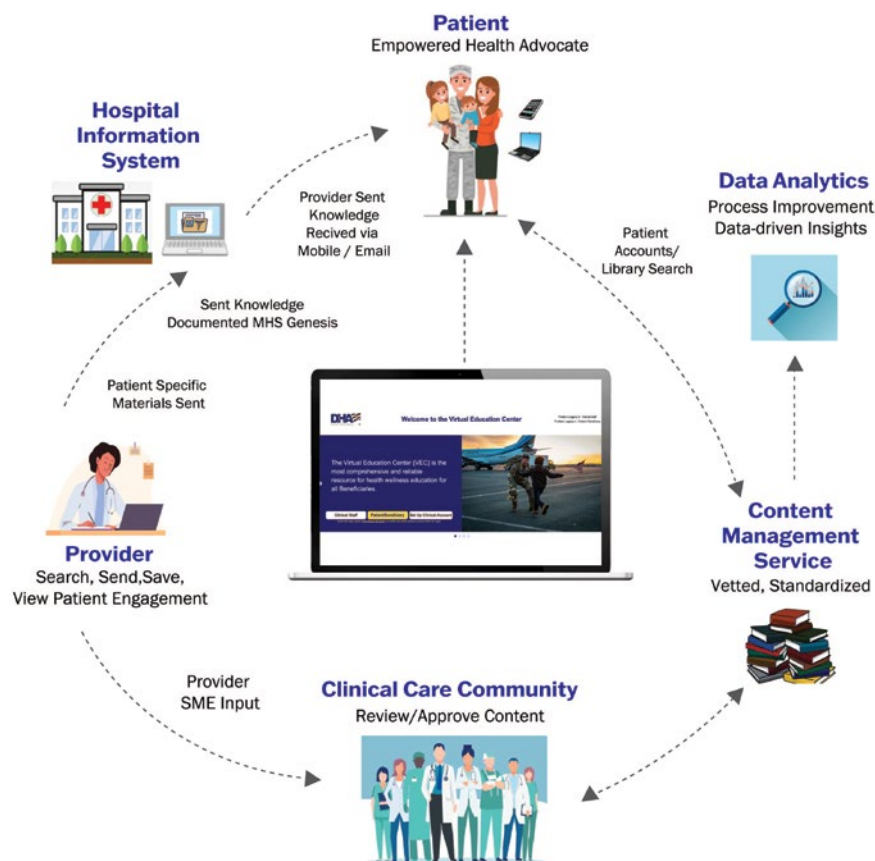
The virtual platform provides patients with verified educational resources in the intervals between appointments, reinforcing the information they receive from their providers. The goal is to enable patients to make informed decisions and empower them to take charge of their overall health, resulting in improved health outcomes.

Key Features

- Contains a library of 50,000 DHA-approved items covering a range of specialties, publishers, and media types
- Delivery of health literacy campaign content sent via email, QR Code, or mass text messages
- Customizable analytics to identify gaps in patient communications

Key Benefits

- Delivers vetted, standardized educational services to patients
- Enables highly accessible digital access to educational content
- Facilitates easy-to-share information with family and caregivers

VEC is managed by the **Solution Delivery Division** Medical Simulation and Training Program Management Office.

To access VEC, visit **vec.health.mil**.