



JOINT HIE

Joint Health Information Exchange

SECURE | EFFICIENT | EFFECTIVE

The joint Health Information Exchange (HIE) is a secure network that shares your health information with care providers. The Military Health System (MHS) has operated its own HIE which shared your health information electronically between providers at military hospitals, clinics and Veterans Administration facilities. In 2016, the capability was expanded to our participating civilian network providers. With the joint HIE, all your providers have met stringent security requirements and can access your records and health information electronically.

By participating in the HIE process, MHS health care providers can share medical information with authorized private sector health partners over a secure network known as the eHealth Exchange. The eHealth Exchange is a network of exchange partners who securely share clinical information across the United States. To see a list of participating organizations and exchanges, please visit www.TRICARE.mil/jhie or ask the your provider if they are members of eHealth Exchange.

Through the eHealth Exchange, health care providers can immediately access your medical history, including:

- Prescriptions and medications
- Allergies
- Illnesses
- Laboratory and radiology results
- Immunizations
- Procedures
- Clinical Notes*

*To improve your care experience, health information may be shared as permitted by the Health Insurance Portability and Accountability Act (HIPAA) with other authorized organizations who partner with the MHS. To enhance coordination among care teams, this includes notes written by your clinicians, which could contain information about sexual assault, domestic violence, child/elder abuse, substance abuse, mental health, and sexually transmitted diseases.

www.TRICARE.mil/jhie



TRICARE is a registered trademark of the Department of Defense, Defense Health Agency. All rights reserved

JOINT HIE

Joint Health Information Exchange



For readiness purposes, active duty members will not be permitted to opt out of sharing their health care information through the joint HIE. Non-active duty beneficiaries will have the ability to decline sharing their health information with civilian network providers on the eHealth Exchange.

Joint HIE Participation and Opt Out/In Choice

Non-active duty beneficiaries who do not wish to share their health care information and choose to opt out, may do so by visiting www.TRICARE.mil/jhie. By opting out, the health care team may not have immediate and complete access to important health information, even in the event of an emergency. Anyone who opts out, can always choose to opt back in later.

Data Sharing

Sharing information from a patient's health record helps providers have more complete information needed to make informed patient care decisions.

- Joint HIE provides the ability to securely share needed health data among approved health care providers. Authorized providers on a secure network will have access to relevant components of a electronic health record.
- Joint HIE supports the rapid exchange of patient information between federal and civilian health care providers that promotes patient safety, reduces procedure duplication, and improves health outcomes.

Key Features

- **Real-time Data** - Enables providers to view, in real-time, important elements of a beneficiary's health history, including allergies, medications, laboratory/radiology results, immunizations, procedures, vital signs, and demographic information
- **Interoperability** - Ensures the secure, protected exchange of interoperable health data among authorized users
- **Security** - Fully complies with the most rigorous privacy and security standards

Key Benefits

- Improves provider decision making abilities by ensuring patient information is available at the point of care
- Reduces the burden of active duty service members, veterans and their families to carry records between health care providers
- Minimizes the need and costs associated with the exchange of paper records with the Veterans Administration and other federal and civilian health care providers
- Enhances the delivery and effectiveness of care to active duty and non-active duty beneficiaries

For more information, please visit www.TRICARE.mil/jhie