

WSM Initiative

Computer/Electronic Accommodations Program
Office of the Assistant Secretary of Defense (Health Affairs)



CAP Supports Wounded Service Members

CAP provides needs assessments, assistive technology, and training to our nation's wounded service members throughout all phases of recovery and the transition to employment.

Support. Equip. Empower.

The Department of Defense (DoD) Computer/Electronic Accommodations Program (CAP) provides real solutions for real needs while ensuring that people with disabilities and wounded service members have equal access to the information environment and opportunities in the Federal government.

As outlined in the recently signed Department of Defense Instruction 6025.22, CAP works closely with medical providers, therapists, case managers, and military liaisons at military treatment facilities (MTFs) to increase awareness and availability of assistive technology (AT). Once the appropriate AT has been identified, CAP provides the solutions, *free of charge*, to support a service member's medical recovery and rehabilitation.

The ability to use AT during the early phases of recovery promotes positive rehabilitation outcomes and future employment opportunities. Wounded service members may retain these devices upon separation from active service, further promoting their equal access to the information environment.

Support Through Training and Needs Assessments

CAP supports wounded service members, working closely with medical providers, therapists, case managers, and military liaisons at military treatment facilities to increase awareness and availability of AT.

Trainings can be conducted onsite, via Video Teleconference (VTC) or web-cast. In-service trainings include the following objectives:

- Discuss how CAP provides needs assessments and AT to wounded service members throughout the recovery and rehabilitation process.
- Review and demonstrate available AT for various disabling conditions.
- Identify methods to integrate AT into rehabilitative services and settings using best practice partnerships and training models as examples.

Needs assessments are a critical step in the CAP accommodation process. Many service members sustain multiple injuries and require an individualized needs assessment to identify the most appropriate AT solutions.

In an effort to streamline this process and provide the most appropriate solutions, the needs assessment



questionnaire is required as the first step of the CAP process. Additionally, medical documentation may be required for certain requests. It is recommended to disclose

all functional limitations, disabling conditions, and the service member's current status (i.e. Medical Evaluation Board (MEB) status, Continue on Active Duty (COAD) plans) when completing the questionnaire in order to maximize potential outcomes.



Computer/Electronic
Accommodations
Program

The CAP Office requires service members and their families to coordinate the submission of the needs assessment questionnaire with their medical providers and/or therapists. Once coordinated with appropriate providers, either the service members, family members, medical providers, therapists, or case managers can submit the questionnaires via the CAP Wounded Service Member Website: www.tricare.mil/cap/wsm.

Equip with Assistive Technology Solutions

CAP is available to provide training and in-services to medical personnel interested in learning more about needs assessments, AT, and the CAP process.



CAP equips service members with AT devices, accommodations and training. Many service members sustain multiple injuries and require a

combination of AT devices. Accommodations and training are available for the conditions described below.

Dexterity

CAP provides devices to assist service members who have sustained nerve damage, fractures, burns, and amputations to their upper extremities, including compact keyboards, alternative pointing devices, and voice recognition software with certified training.

Cognitive Difficulties, including Traumatic Brain Injury (TBI)

For TBI and closed-head injuries, CAP provides various cueing aids to service members who struggle with memory loss and other cognitive difficulties. Cueing aids can assist service members in remembering appointments, medication schedules, and personal contact information. Technology options can vary in complexity, from simple cueing aids to powerful computer-based applications.

Vision Loss

For service members that experience vision issues due to ocular or neurological trauma, screen magnification software and/or hardware may reduce eye strain, blurry vision, and eye fatigue. Software enlarges fonts and changes color contrasts, enabling users to customize the application for specific needs. Portable magnification devices are also available. For complete vision loss, CAP provides scanners and screen reader software with certified training.

Hearing Loss

CAP supports service members who suffer from hearing loss, including fluctuating, progressive, or low-frequency hearing loss and tinnitus. Assistive listening devices can be used at an individual's discretion, allowing the user to adjust the level of amplification to their needs and reduce unwanted background noise. This technology can also be beneficial to individuals with TBI.

Empower through Employment



It is CAP's mission to empower our nation's heroes by providing them with the AT and accommodations they need to increase access and employment

opportunities in the Federal government.

Contact Us

For more information about the CAP Wounded Service Member Initiative or to request a presentation and/or in-service training, please contact the CAP Wounded Service Member Team at WSM@tma.osd.mil.



To submit a CAP Wounded Service Member Needs Assessment Questionnaire or to request technology, please visit www.tricare.mil/cap/wsm.



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Computer/Electronic Accommodations Program (CAP)
5111 Leesburg Pike, Suite 810, Falls Church, VA 22041-3206
T 703-681-8813, TTY 703-681-3978, F 703-681-9075
www.tricare.mil/cap

To learn more about CAP's WSM Initiative, visit www.tricare.mil/cap/wsm